



**LG**  
Life's Good

CONFIDENTIAL

# OLED TV

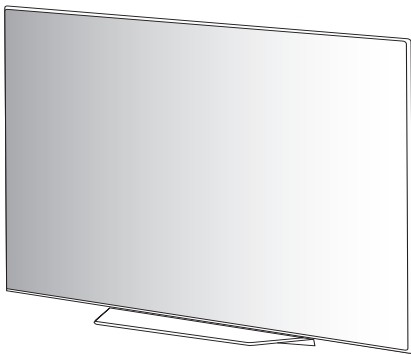
# SERVICE MANUAL

**CHASSIS : EA71E**

**MODEL : OLED55C7P    OLED55C7P-U**  
**OLED65C7P    OLED65C7P-U**

## **CAUTION**

BEFORE SERVICING THE CHASSIS, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.



P/NO : MFL69826601 (1701-REV00)

Any reproduction, duplication, distribution (including by way of email, facsimile or other electronic means), publication, modification, copying or transmission of this Service Manual is **STRICTLY PROHIBITED** unless you have obtained the prior written consent of the LG Electronics entity from which you received this Service Manual. The material covered by this prohibition includes, without limitation, any text, graphics or logos in this Service Manual.

# CONTENTS

<b>CONTENTS .....</b>	<b>2</b>
<b>SAFETY PRECAUTIONS .....</b>	<b>3</b>
<b>SERVICING PRECAUTIONS .....</b>	<b>4</b>
<b>SPECIFICATION .....</b>	<b>6</b>
<b>SOFTWARE UPDATE .....</b>	<b>9</b>
<b>BLOCK DIAGRAM .....</b>	<b>10</b>
<b>EXPLODED VIEW .....</b>	<b>16</b>
<b>DISASSEMBLY GUIDE .....</b>	<b>17</b>
<b>TROUBLE SHOOTING GUIDE .....</b>	<b>APPENDIX</b>

# SAFETY PRECAUTIONS

## IMPORTANT SAFETY NOTICE

Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by  $\triangle$  in the Exploded View.

It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards.

Do not modify the original design without permission of manufacturer.

### General Guidance

An **isolation Transformer should always be used** during the servicing of a receiver whose chassis is not isolated from the AC power line. Use a transformer of adequate power rating as this protects the technician from accidents resulting in personal injury from electrical shocks.

It will also protect the receiver and its components from being damaged by accidental shorts of the circuitry that may be inadvertently introduced during the service operation.

If any fuse (or Fusible Resistor) in this TV receiver is blown, replace it with the specified.

When replacing a high wattage resistor (Oxide Metal Film Resistor, over 1 W), keep the resistor 10 mm away from PCB.

Keep wires away from high voltage or high temperature parts.

### Before returning the receiver to the customer,

always perform an **AC leakage current check** on the exposed metallic parts of the cabinet, such as antennas, terminals, etc., to be sure the set is safe to operate without damage of electrical shock.

### Leakage Current Cold Check(Antenna Cold Check)

With the instrument AC plug removed from AC source, connect an electrical jumper across the two AC plug prongs. Place the AC switch in the on position, connect one lead of ohm-meter to the AC plug prongs tied together and touch other ohm-meter lead in turn to each exposed metallic parts such as antenna terminals, phone jacks, etc.

If the exposed metallic part has a return path to the chassis, the measured resistance should be between 1 M $\Omega$  and 5.2 M $\Omega$ .

When the exposed metal has no return path to the chassis the reading must be infinite.

An other abnormality exists that must be corrected before the receiver is returned to the customer.

### Leakage Current Hot Check (See below Figure)

Plug the AC cord directly into the AC outlet.

### Do not use a line Isolation Transformer during this check.

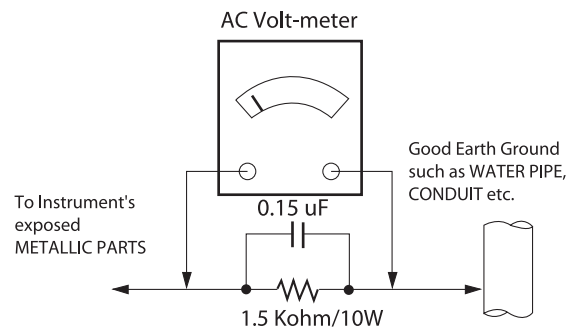
Connect 1.5 K / 10 watt resistor in parallel with a 0.15 uF capacitor between a known good earth ground (Water Pipe, Conduit, etc.) and the exposed metallic parts.

Measure the AC voltage across the resistor using AC voltmeter with 1000 ohms/volt or more sensitivity.

Reverse plug the AC cord into the AC outlet and repeat AC voltage measurements for each exposed metallic part. Any voltage measured must not exceed 0.75 volt RMS which corresponds to 0.5 mA.

In case any measurement is out of the limits specified, there is possibility of shock hazard and the set must be checked and repaired before it is returned to the customer.

### Leakage Current Hot Check circuit



When 25A is impressed between Earth and 2nd Ground for 1 second, Resistance must be less than 0.1  $\Omega$

\*Base on Adjustment standard

# SERVICING PRECAUTIONS

**CAUTION:** Before servicing receivers covered by this service manual and its supplements and addenda, read and follow the *SAFETY PRECAUTIONS* on page 3 of this publication.  
**NOTE:** If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions on page 3 of this publication, always follow the safety precautions. Remember: Safety First.

## General Servicing Precautions

1. Always unplug the receiver AC power cord from the AC power source before;
  - a. Removing or reinstalling any component, circuit board module or any other receiver assembly.
  - b. Disconnecting or reconnecting any receiver electrical plug or other electrical connection.
  - c. Connecting a test substitute in parallel with an electrolytic capacitor in the receiver.  
**CAUTION:** A wrong part substitution or incorrect polarity installation of electrolytic capacitors may result in an explosion hazard.
2. Test high voltage only by measuring it with an appropriate high voltage meter or other voltage measuring device (DVM, FETVOM, etc) equipped with a suitable high voltage probe. Do not test high voltage by "drawing an arc".
3. Do not spray chemicals on or near this receiver or any of its assemblies.
4. Unless specified otherwise in this service manual, clean electrical contacts only by applying the following mixture to the contacts with a pipe cleaner, cotton-tipped stick or comparable non-abrasive applicator; 10 % (by volume) Acetone and 90 % (by volume) isopropyl alcohol (90 % - 99 % strength)  
**CAUTION:** This is a flammable mixture.  
Unless specified otherwise in this service manual, lubrication of contacts is not required.
5. Do not defeat any plug/socket B+ voltage interlocks with which receivers covered by this service manual might be equipped.
6. Do not apply AC power to this instrument and/or any of its electrical assemblies unless all solid-state device heat sinks are correctly installed.
7. Always connect the test receiver ground lead to the receiver chassis ground before connecting the test receiver positive lead.  
Always remove the test receiver ground lead last.
8. Use with this receiver only the test fixtures specified in this service manual.  
**CAUTION:** Do not connect the test fixture ground strap to any heat sink in this receiver.

## Electrostatically Sensitive (ES) Devices

Some semiconductor (solid-state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field-effect transistors and semiconductor "chip" components. The following techniques should be used to help reduce the incidence of component damage caused by static by static electricity.

1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any electrostatic charge on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging wrist strap device, which should be removed to prevent potential shock reasons prior to applying power to the unit under test.

2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an anti-static type solder removal device. Some solder removal devices not classified as "anti-static" can generate electrical charges sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.  
**CAUTION:** Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.
8. Minimize bodily motions when handling unpackaged replacement ES devices. (Otherwise harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity sufficient to damage an ES device.)

## General Soldering Guidelines

1. Use a grounded-tip, low-wattage soldering iron and appropriate tip size and shape that will maintain tip temperature within the range or 500 °F to 600 °F.
2. Use an appropriate gauge of RMA resin-core solder composed of 60 parts tin/40 parts lead.
3. Keep the soldering iron tip clean and well tinned.
4. Thoroughly clean the surfaces to be soldered. Use a mall wire-bristle (0.5 inch, or 1.25 cm) brush with a metal handle. Do not use freon-propelled spray-on cleaners.
5. Use the following unsoldering technique
  - a. Allow the soldering iron tip to reach normal temperature. (500 °F to 600 °F)
  - b. Heat the component lead until the solder melts.
  - c. Quickly draw the melted solder with an anti-static, suction-type solder removal device or with solder braid.  
**CAUTION:** Work quickly to avoid overheating the circuit board printed foil.
6. Use the following soldering technique.
  - a. Allow the soldering iron tip to reach a normal temperature (500 °F to 600 °F)
  - b. First, hold the soldering iron tip and solder the strand against the component lead until the solder melts.
  - c. Quickly move the soldering iron tip to the junction of the component lead and the printed circuit foil, and hold it there only until the solder flows onto and around both the component lead and the foil.  
**CAUTION:** Work quickly to avoid overheating the circuit board printed foil.
  - d. Closely inspect the solder area and remove any excess or splashed solder with a small wire-bristle brush.



### IC Remove/Replacement

Some chassis circuit boards have slotted holes (oblong) through which the IC leads are inserted and then bent flat against the circuit foil. When holes are the slotted type, the following technique should be used to remove and replace the IC. When working with boards using the familiar round hole, use the standard technique as outlined in paragraphs 5 and 6 above.

#### Removal

1. Desolder and straighten each IC lead in one operation by gently prying up on the lead with the soldering iron tip as the solder melts.
2. Draw away the melted solder with an anti-static suction-type solder removal device (or with solder braid) before removing the IC.

#### Replacement

1. Carefully insert the replacement IC in the circuit board.
2. Carefully bend each IC lead against the circuit foil pad and solder it.
3. Clean the soldered areas with a small wire-bristle brush. (It is not necessary to reapply acrylic coating to the areas).

### "Small-Signal" Discrete Transistor Removal/Replacement

1. Remove the defective transistor by clipping its leads as close as possible to the component body.
2. Bend into a "U" shape the end of each of three leads remaining on the circuit board.
3. Bend into a "U" shape the replacement transistor leads.
4. Connect the replacement transistor leads to the corresponding leads extending from the circuit board and crimp the "U" with long nose pliers to insure metal to metal contact then solder each connection.

#### Power Output, Transistor Device

##### Removal/Replacement

1. Heat and remove all solder from around the transistor leads.
2. Remove the heat sink mounting screw (if so equipped).
3. Carefully remove the transistor from the heat sink of the circuit board.
4. Insert new transistor in the circuit board.
5. Solder each transistor lead, and clip off excess lead.
6. Replace heat sink.

#### Diode Removal/Replacement

1. Remove defective diode by clipping its leads as close as possible to diode body.
2. Bend the two remaining leads perpendicular y to the circuit board.
3. Observing diode polarity, wrap each lead of the new diode around the corresponding lead on the circuit board.
4. Securely crimp each connection and solder it.
5. Inspect (on the circuit board copper side) the solder joints of the two "original" leads. If they are not shiny, reheat them and if necessary, apply additional solder.

#### Fuse and Conventional Resistor

##### Removal/Replacement

1. Clip each fuse or resistor lead at top of the circuit board hollow stake.
2. Securely crimp the leads of replacement component around notch at stake top.

3. Solder the connections.

**CAUTION:** Maintain original spacing between the replaced component and adjacent components and the circuit board to prevent excessive component temperatures.

### Circuit Board Foil Repair

Excessive heat applied to the copper foil of any printed circuit board will weaken the adhesive that bonds the foil to the circuit board causing the foil to separate from or "lift-off" the board. The following guidelines and procedures should be followed whenever this condition is encountered.

#### At IC Connections

To repair a defective copper pattern at IC connections use the following procedure to install a jumper wire on the copper pattern side of the circuit board. (Use this technique only on IC connections).

1. Carefully remove the damaged copper pattern with a sharp knife. (Remove only as much copper as absolutely necessary).
2. Carefully scratch away the solder resist and acrylic coating (if used) from the end of the remaining copper pattern.
3. Bend a small "U" in one end of a small gauge jumper wire and carefully crimp it around the IC pin. Solder the IC connection.
4. Route the jumper wire along the path of the out-away copper pattern and let it overlap the previously scraped end of the good copper pattern. Solder the overlapped area and clip off any excess jumper wire.

#### At Other Connections

Use the following technique to repair the defective copper pattern at connections other than IC Pins. This technique involves the installation of a jumper wire on the component side of the circuit board.

1. Remove the defective copper pattern with a sharp knife. Remove at least 1/4 inch of copper, to ensure that a hazardous condition will not exist if the jumper wire opens.
2. Trace along the copper pattern from both sides of the pattern break and locate the nearest component that is directly connected to the affected copper pattern.
3. Connect insulated 20-gauge jumper wire from the lead of the nearest component on one side of the pattern break to the lead of the nearest component on the other side. Carefully crimp and solder the connections.

**CAUTION:** Be sure the insulated jumper wire is dressed so the it does not touch components or sharp edges.

# SPECIFICATION

NOTE : Specifications and others are subject to change without notice for improvement.

## 1. Application range

This specification is applied to the OLED TV used EA71E chassis.

## 2. Test condition

Each part is tested as below without special appointment.

- (1) Temperature : 25 °C ± 5 °C(77 ± 9 °F) , CST : 40 °C ± 5 °C
- (2) Relative Humidity: 65 % ± 10 %
- (3) Power Voltage  
: Standard input voltage (AC 100-240 V~, 50/60 Hz)  
\* Standard Voltage of each products is marked by models.
- (4) Specification and performance of each parts are followed each drawing and specification by part number in accordance with BOM.
- (5) The receiver must be operated for about 5 minutes prior to the adjustment.

## 3. Test method

- (1) Performance: LGE TV test method followed
- (2) Demanded other specification
  - Safety : UL, CSA, CE, IEC specification
  - EMC : FCC, ICES, CE, IEC specification

## 4. General Specification

No	Item		Specification	Remark
1	Market		North America	
2	Broadcasting system		ATSC / NTSC-M, 64 & 256 QAM	
3	Available Channel		VHF : 02~13	
			UHF : 14~69	
			DTV : 02-69	
			CATV : 01~135	
			CADTV : 01~135	
4	Receiving system		Digital : ATSC, 64 & 256 QAM Analog : NTSC-M	
5	Video Input		NTSC-M	Rear gender(1EA)
6	HDMI Input	HDMI 1	PC / DTV format	Side, Support 6Gbps
		HDMI 2	PC / DTV format	Side, Support 6Gbps, Support ARC
		HDMI 3	PC / DTV format	Side, Support 6Gbps
		HDMI 4	PC / DTV format	Side, Support 6Gbps
7	Audio Input		AV Audio / DVI Audio	Rear(AV Gender), AV and DVI use same jack
8	SPDIF out(1EA)		Optical Audio out	Rear (1EA),
9	USB Input(3EA)		EMF, DivX HD, For SVC (download)	JPEG, MP3, DivX HD Side(1EA), Rear(2EA)

## 5. External Input Support Format

### 5.1. HDMI Input (PC/DTV)

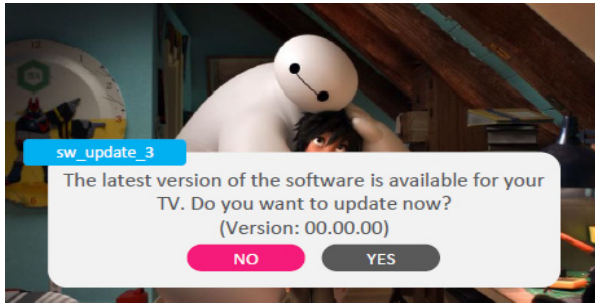
No.	Resolution	H-freq(kHz)	V-freq.(kHz)	Pixel clock(MHz)	Proposed	
HDMI-PC						
1	640*350	31.46	70.09	25.17	EGA	
2	720*400	31.46	70.08	28.32	DOS	
3	640*480	31.46	59.94	25.17	VESA(VGA)	
4	800*600	37.87	60.31	40	VESA(SVGA)	
5	1024*768	48.36	60.00	65	VESA(XGA)	
6	1360*768	47.71	60.01	84.75	VESA(WXGA)	
7	1152*864	54.34	60.05	80	VESA	
8	1280*1024	63.98	60.02	109.00	SXGA	Support to HDMI-PC
9	1920*1080	67.5	60	158.40	WUXGA (Reduced Blanking)	
10	1920*1080	135	120	297		
11	3840*2160	54	24.00	297.00	UDTV 2160P	
12	3840*2160	56.25	25.00	297.00	UDTV 2160P	
13	3840*2160	67.5	30.00	297.00	UDTV 2160P	
14	4096*2160	53.95	23.97	296.70	UDTV 2160P	
15	4096*2160	54	24	297	UDTV 2160P	

No.	Resolution	H-freq(kHz)	V-freq.(kHz)	Pixel clock(MHz)	Proposed	
	DTV					
1	640*480	31.46	59.94	25.12	SDTV 480P	
2	640*480	31.5	60.00	25.12	SDTV 480P	
3	720*480	15.73	59.94	13.50	SDTV, DVD 480I(525I)	Spec. out but display
4	720*480	15.75	60.00	13.51	SDTV, DVD 480I(525I)	
5	720*576	15.62	50.00	13.50	SDTV, DVD 576I(625I) 50Hz	
6	720*480	31.47	59.94	27	SDTV 480P	
7	720*480	31.5	60.00	27.02	SDTV 480P	
8	720*576	31.25	50.00	27	SDTV 576P	
9	1280*720	44.96	59.94	74.17	HDTV 720P	
10	1280*720	45	60.00	74.25	HDTV 720P	
11	1280*720	37.5	50.00	74.25	HDTV 720P	
12	1920*1080	28.12	50.00	74.25	HDTV 1080I	
13	1920*1080	33.72	59.94	74.17	HDTV 1080I	
14	1920*1080	33.75	60.00	74.25	HDTV 1080I	
15	1920*1080	26.97	23.97	63.29	HDTV 1080P	
16	1920*1080	27.00	24.00	63.36	HDTV 1080P	
17	1920*1080	33.71	29.97	79.120	HDTV 1080P	
18	1920*1080	33.75	30.00	79.20	HDTV 1080P	
19	1920*1080	56.25	50.00	148.5	HDTV 1080P	
20	1920*1080	67.43	59.94	148.35	HDTV 1080P	
21	1920*1080	67.5	60.00	148.50	HDTV 1080P	
22	1920*1080	112.5	100	297.00	HDTV 1080P	
23	1920*1080	134.86	119.88	296.70	HDTV 1080P	
24	1920*1080	135.00	120	297	HDTV 1080P	
25	3840*2160	53.95	23.98	296.70	UDTV 2160P	
26	3840*2160	54	24.00	297.00	UDTV 2160P	
27	3840*2160	56.25	25.00	297.00	UDTV 2160P	
28	3840*2160	61.43	29.97	296.70	UDTV 2160P	
29	3840*2160	67.5	30.00	297.00	UDTV 2160P	
30	3840*2160	112.5	50.00	594	UDTV 2160P	When HDMI1,2,3,4 UHD DEEP COLOUR ON
31	3840*2160	134.86	59.94	593.40	UDTV 2160P	
32	3840*2160	135	60.00	594	UDTV 2160P	
33	4096*2160	53.95	23.98	296.70	UDTV 2160P	
34	4096*2160	54	24.00	297	UDTV 2160P	
35	4096*2160	56.25	25.00	297	UDTV 2160P	
36	4096*2160	61.43	29.97	296.70	UDTV 2160P	
37	4096*2160	67.5	30.00	297	UDTV 2160P	
38	4096*2160	112.5	50.00	594	UDTV 2160P	When HDMI1,2,3/4 UHD DEEP COLOUR ON
39	4096*2160	134.86	59.94	593.40	UDTV 2160P	
40	4096*2160	135	60.00	594	UDTV 2160P	

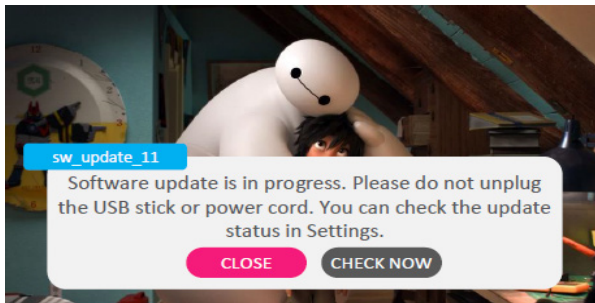
# SOFTWARE UPDATE

## 1. USB

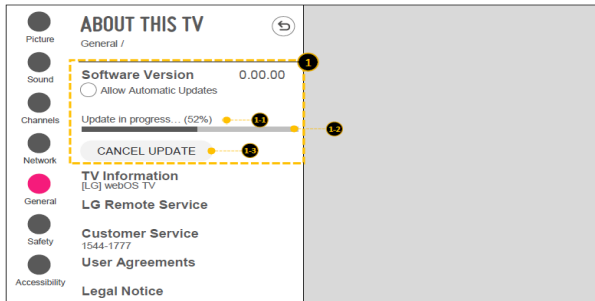
- (1) Insert the USB memory Stick to the USB port
- (2) Automatically detect the SW Version and show the below message



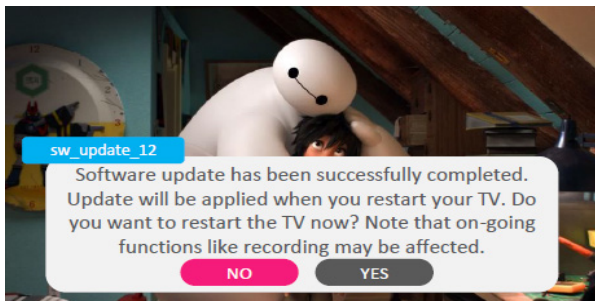
- (3) Click [YES]: initiate the download and install of the update.



- (4) Click [Check Now]: move to "About This TV" page for update
- (5) TV is updating



- (6) After finished the update, below Pop-up appear

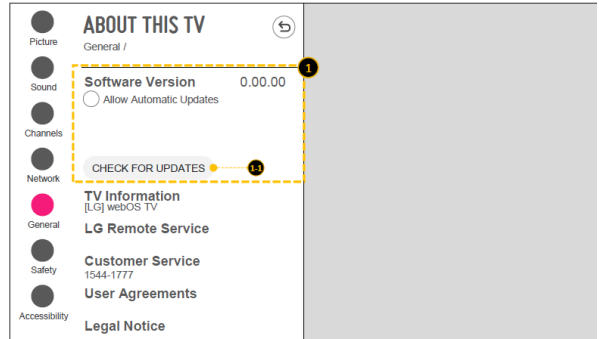


- (7) Click [Yes] : TV will be DC OFF -> ON
- (8) After TV turned on, Check the updated SW Version and Tool Option

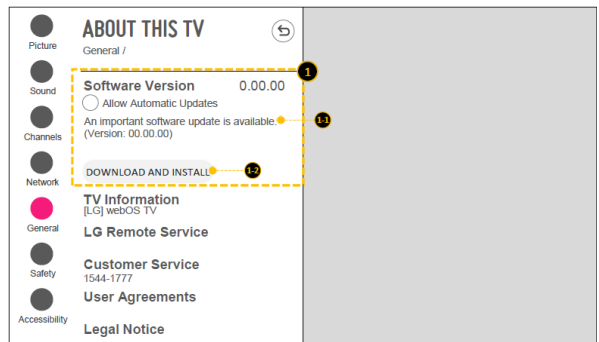
## 2. NSU

(This Function is needed to connect to the internet)

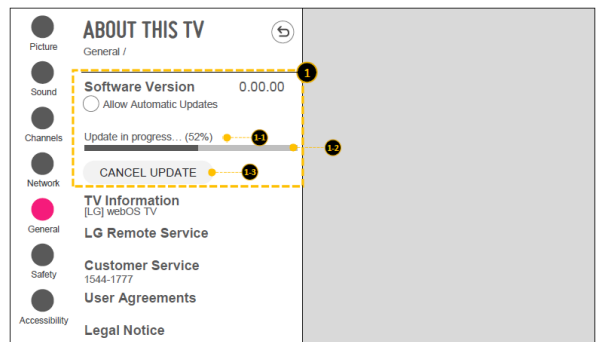
- (1) Menu -> All Settings -> General -> About This TV



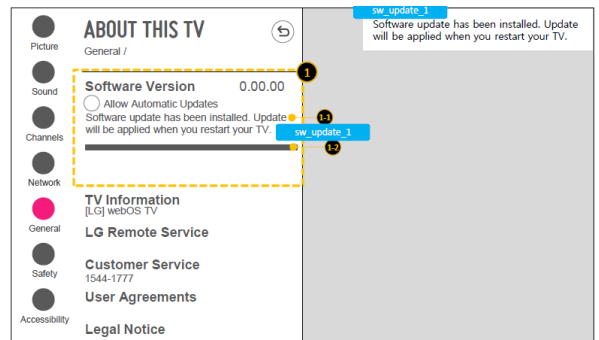
- (2) Click [CHEK FOR UPDATES] : system check newest version



- (3) Click [DOWNLOAD AND INSTALL]
- (4) TV is updating



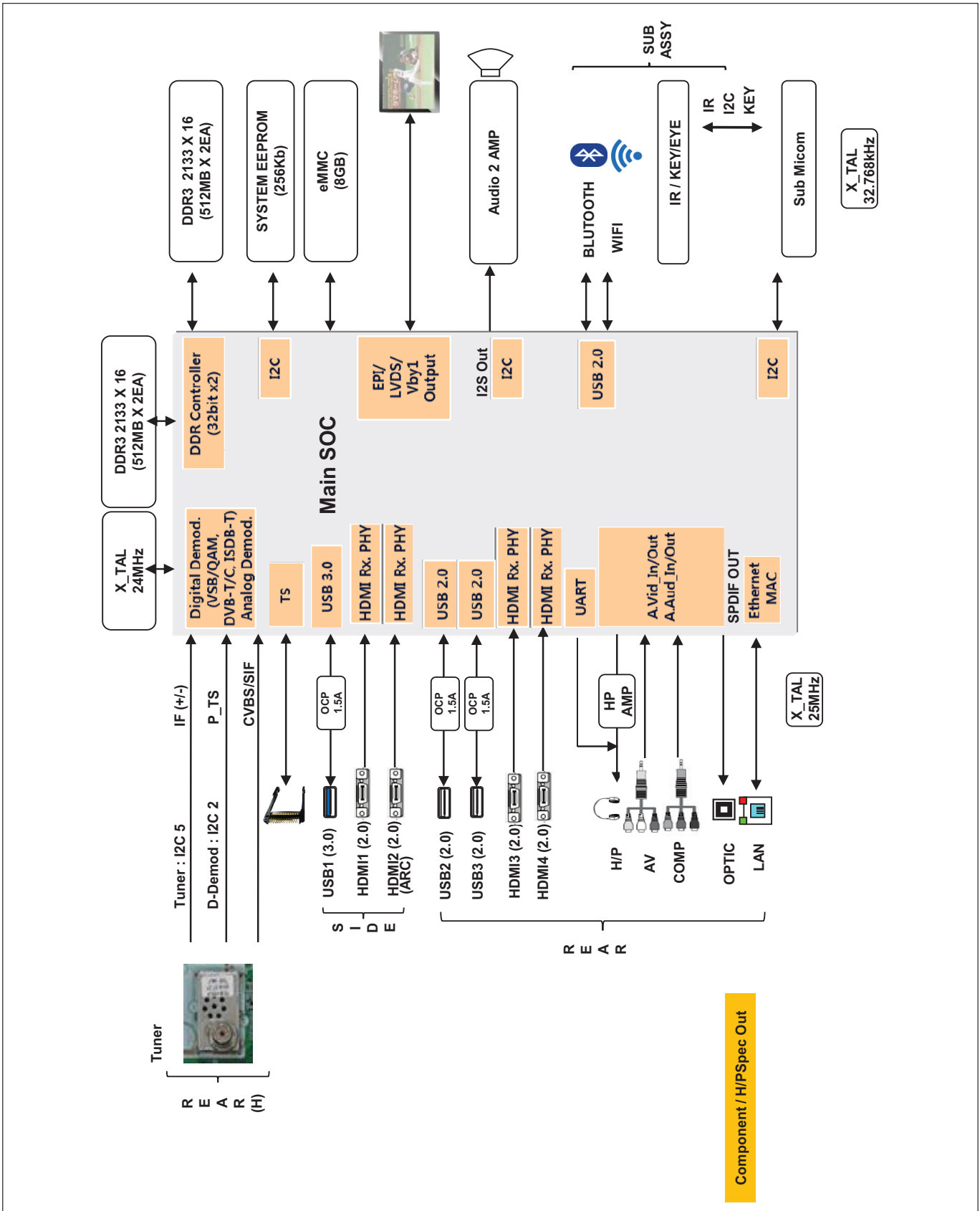
- (5) After finished the update, below Pop-up appear



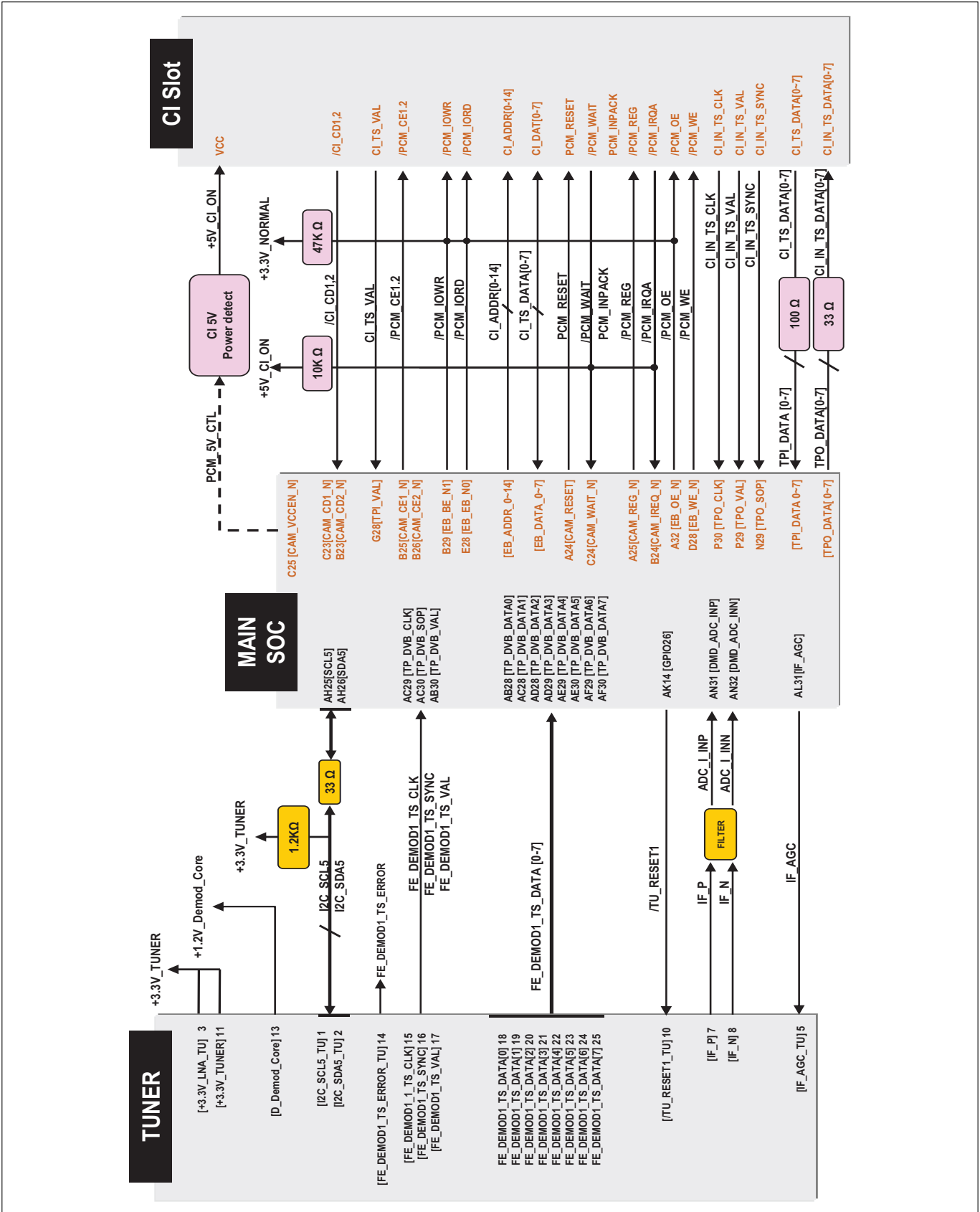
- (6) Turn OFF the TV and On. Check the updated SW Version and Tool Option

# BLOCK DIAGRAM

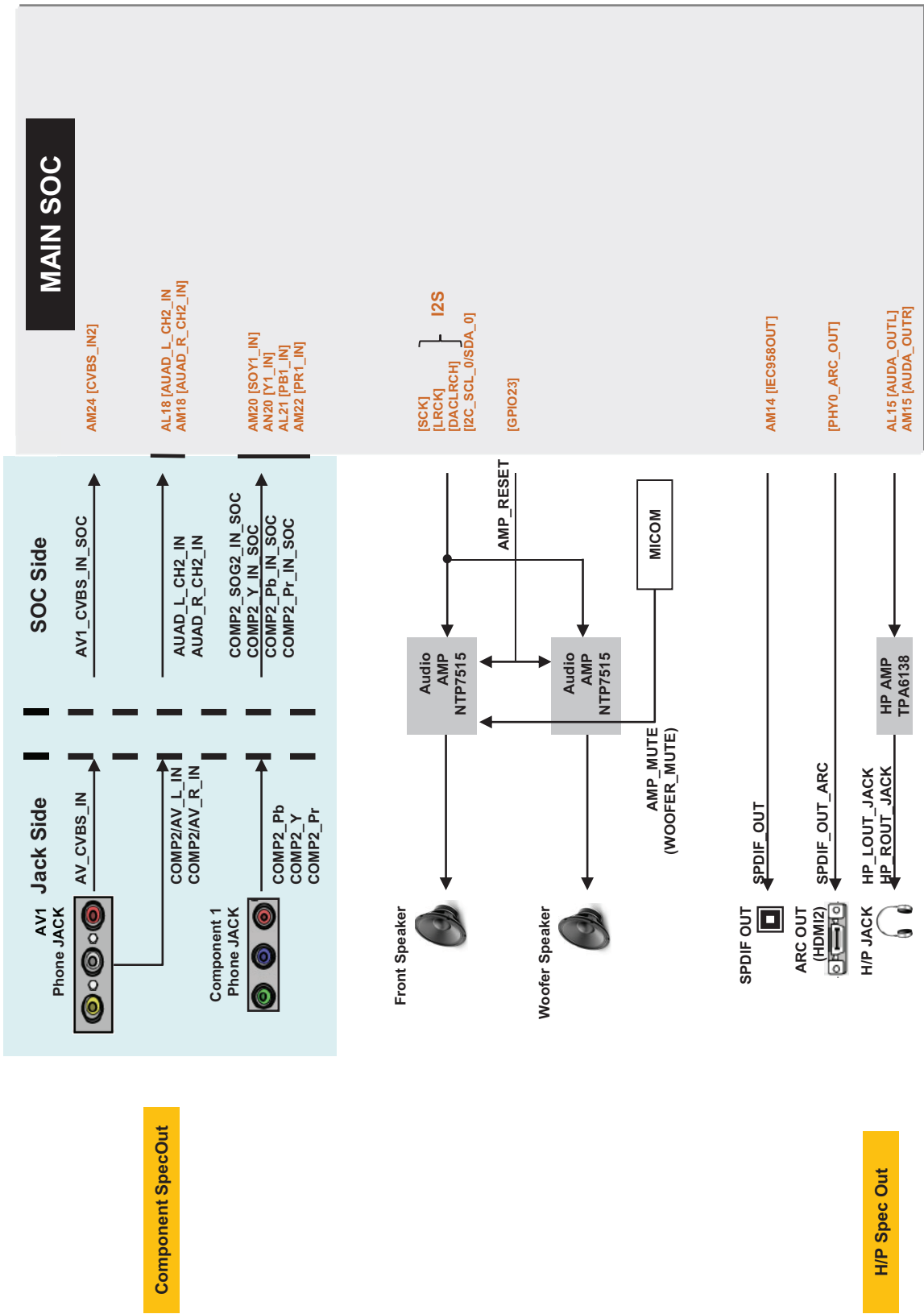
## 1. SOC



## 2. Tuner + CI

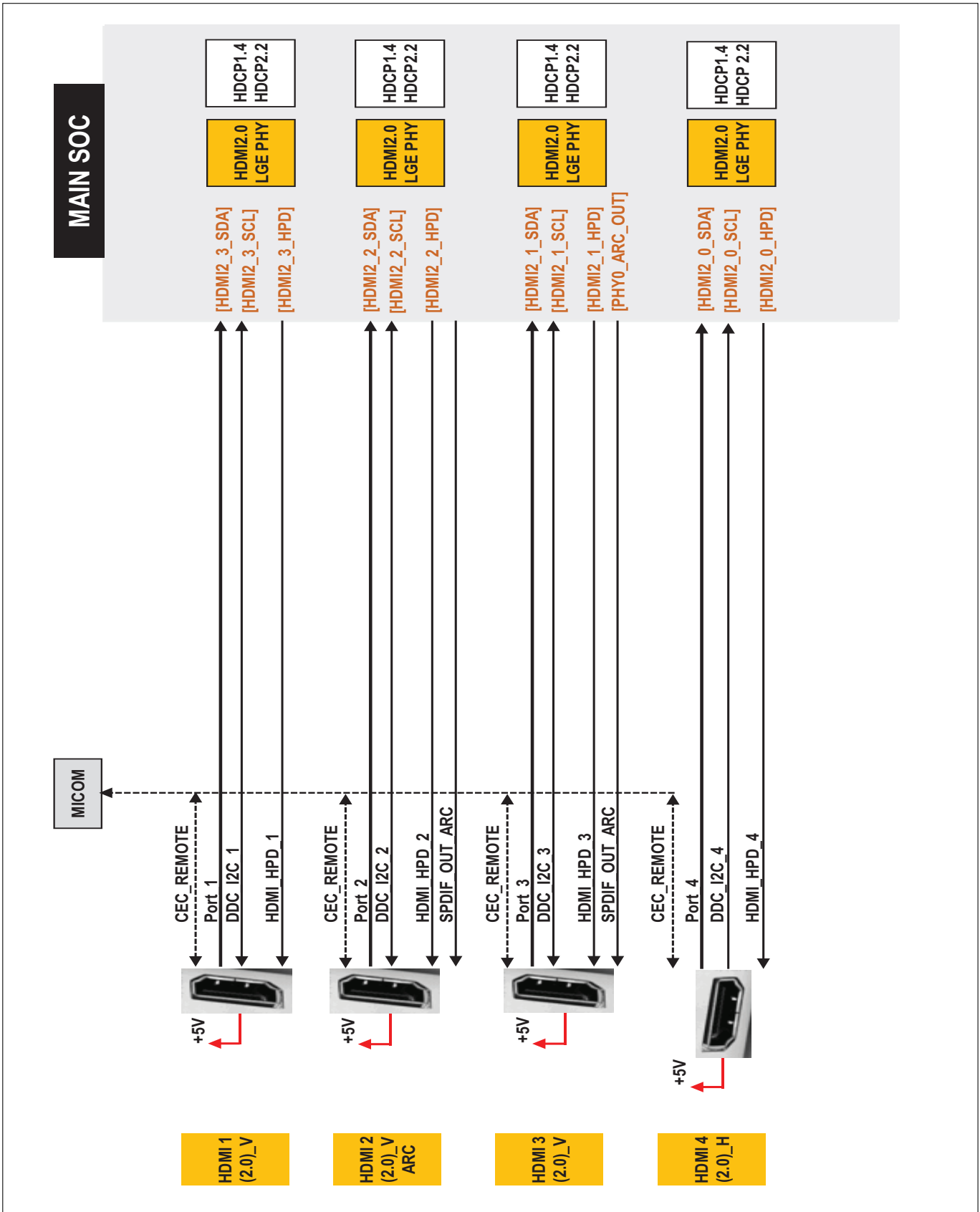


### 3. Video & Audio IN/OUT

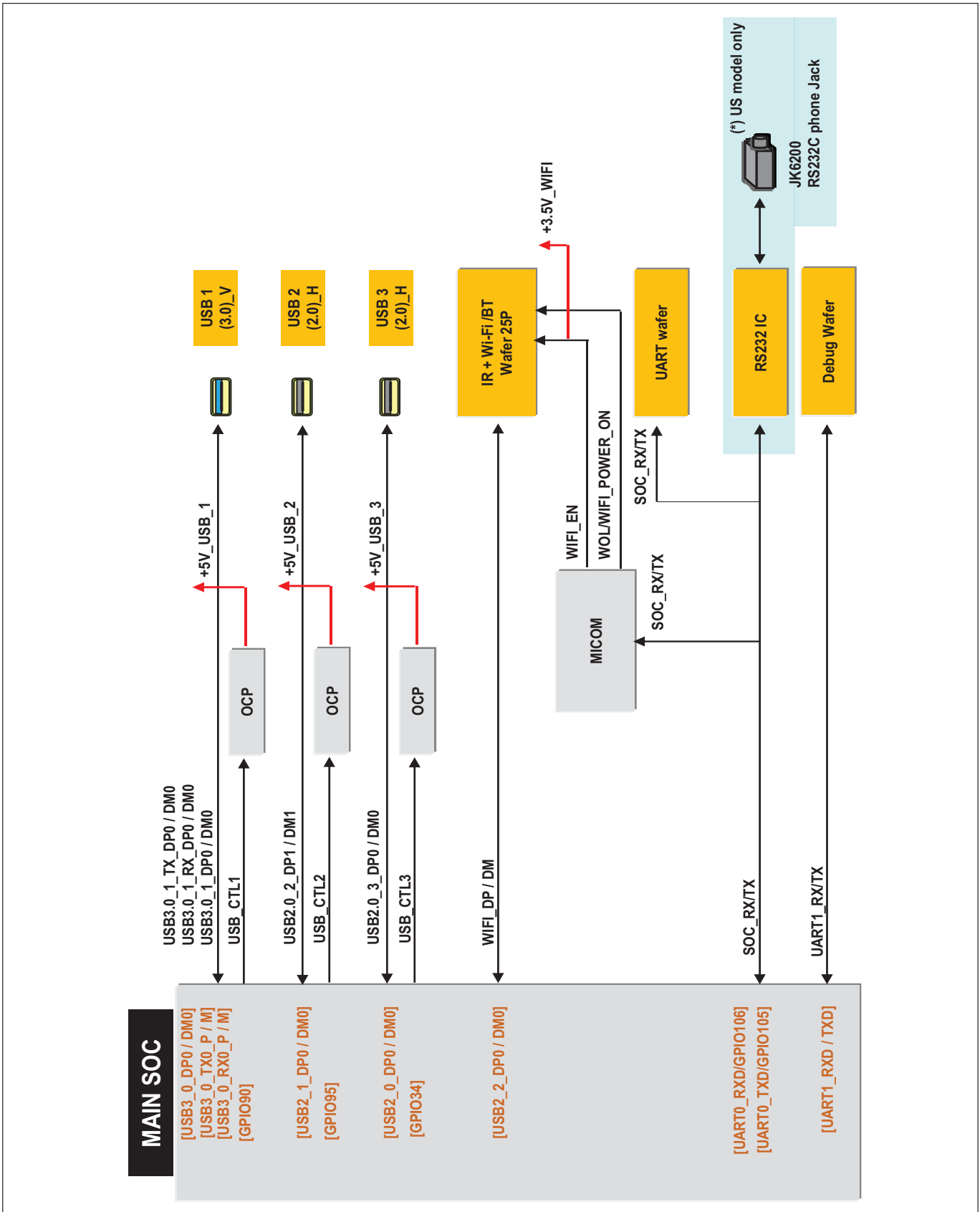




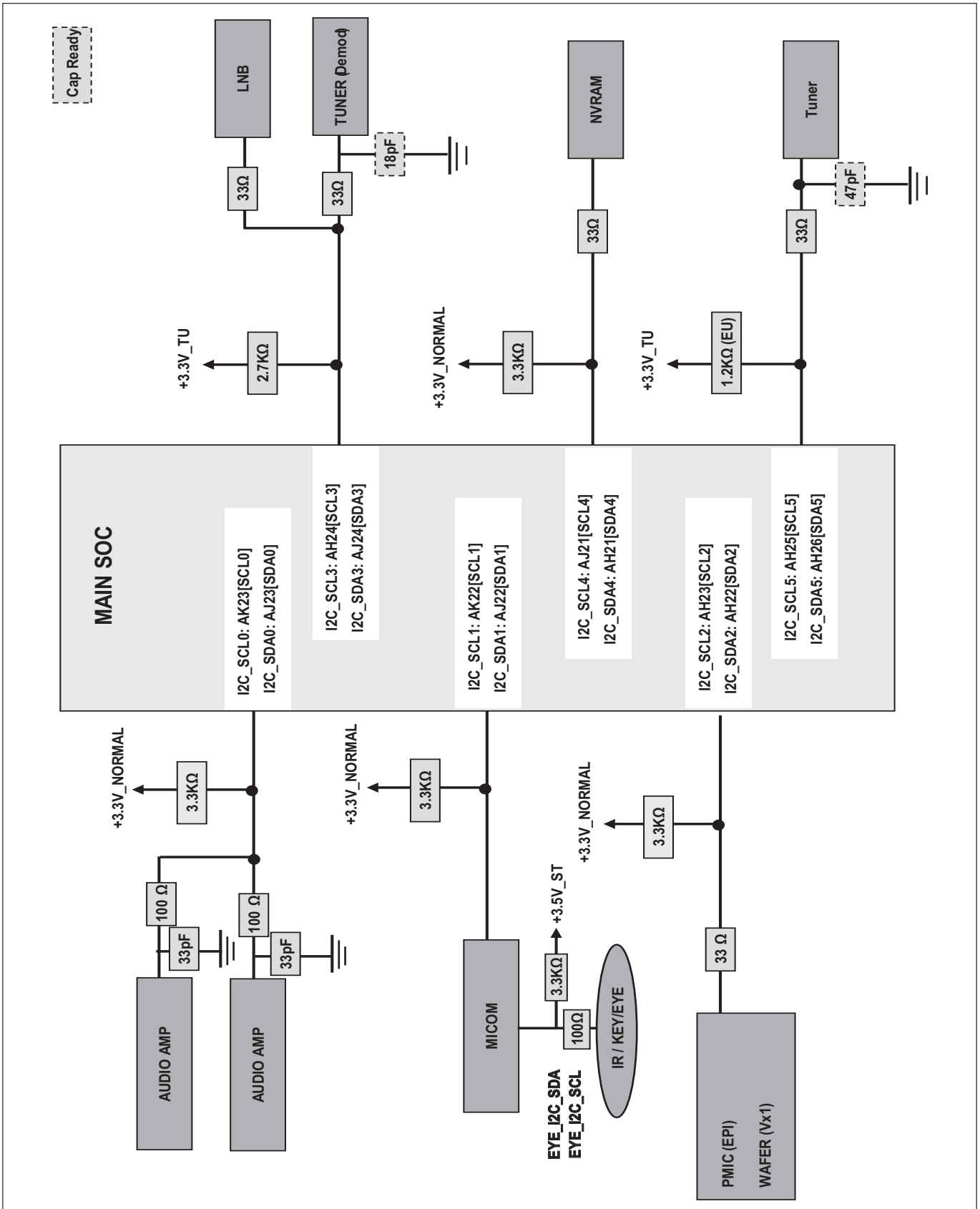
# 4. HDMI 2.0



## 5. USB / Wi-Fi / M-Remote / UART



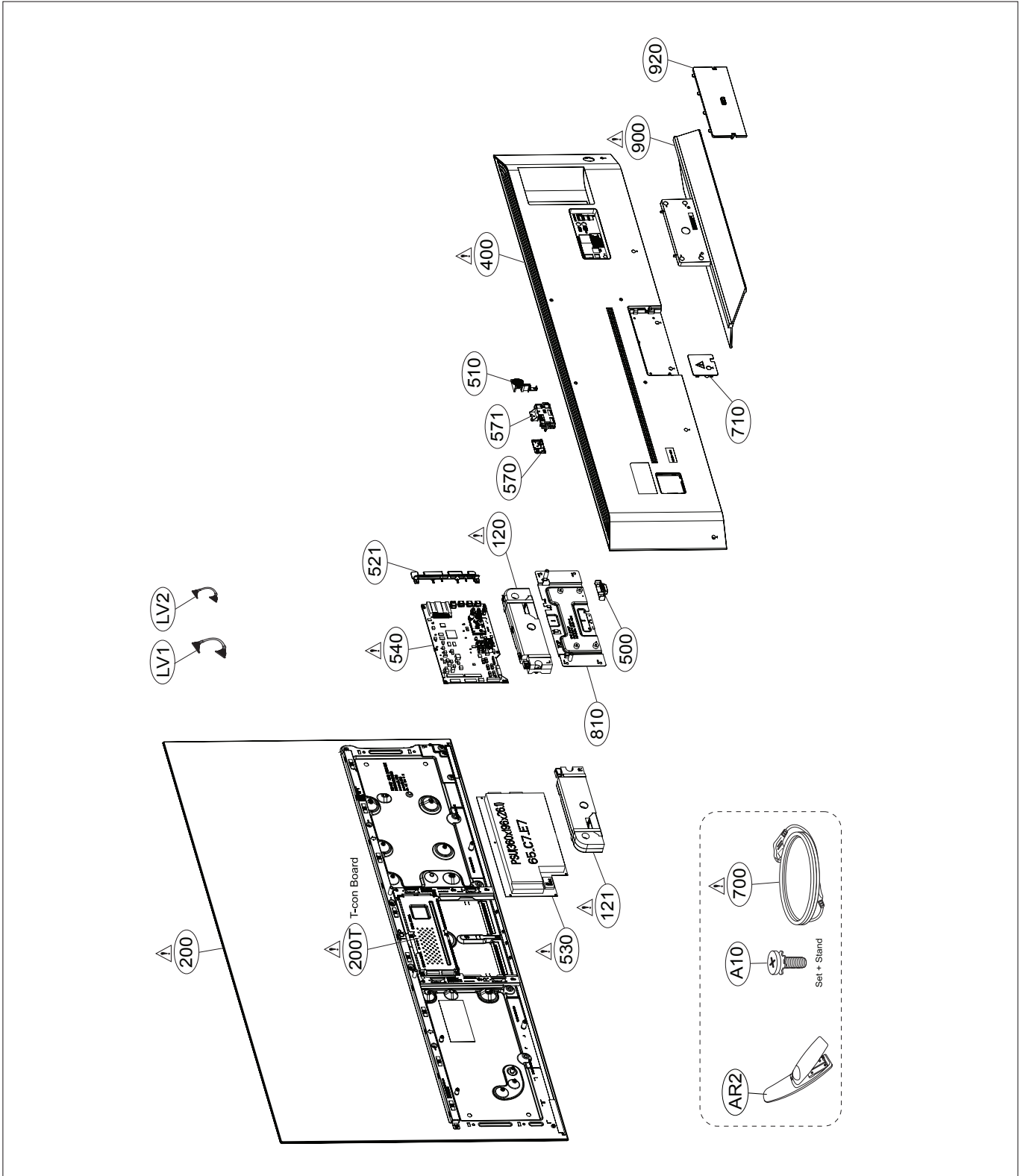
## 6. I2C Map



# EXPLODED VIEW

## IMPORTANT SAFETY NOTICE

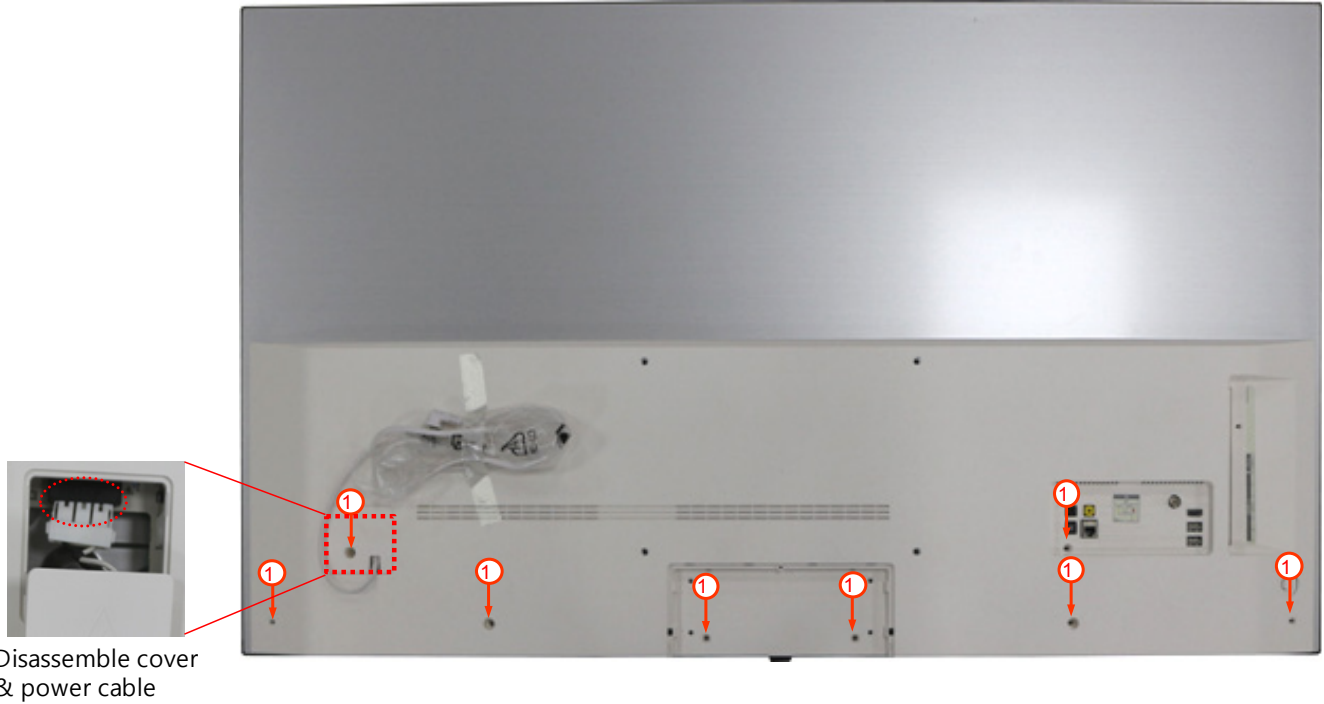
Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by  $\Delta$  in the EXPLODED VIEW. It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards. Do not modify the original design without permission of manufacturer.



# DISASSEMBLY GUIDE

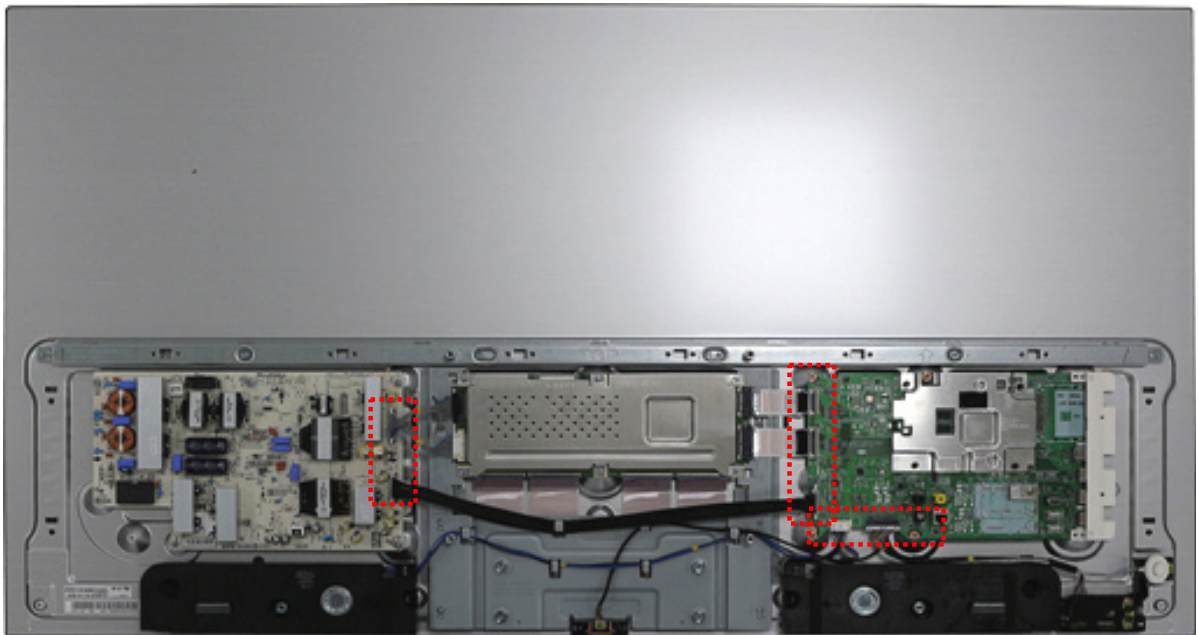
Total Screw No.: 27ea

1. After Screw Disassemble, please remove B/C from Module

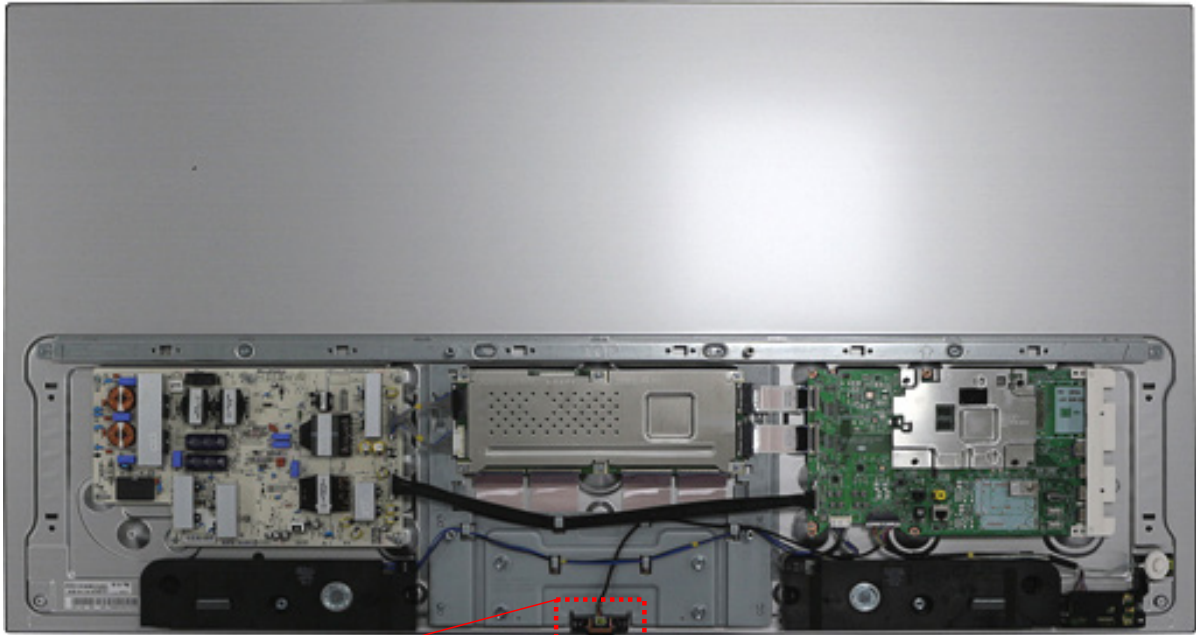


Screw : 8 ea, Latch : 4 ea

2. Remove all sort of cable

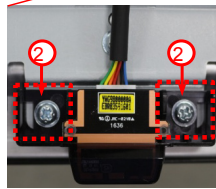


### 3. IR assy, WiFi PCB assy disassembly

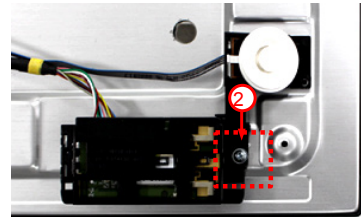


**Screw : 3 ea**

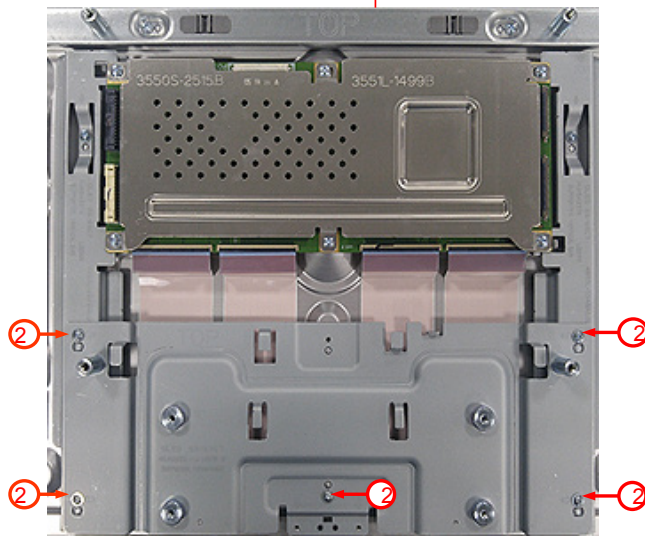
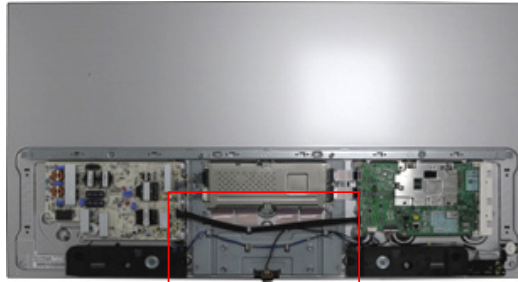
Disassemble  
Screw (2ea)



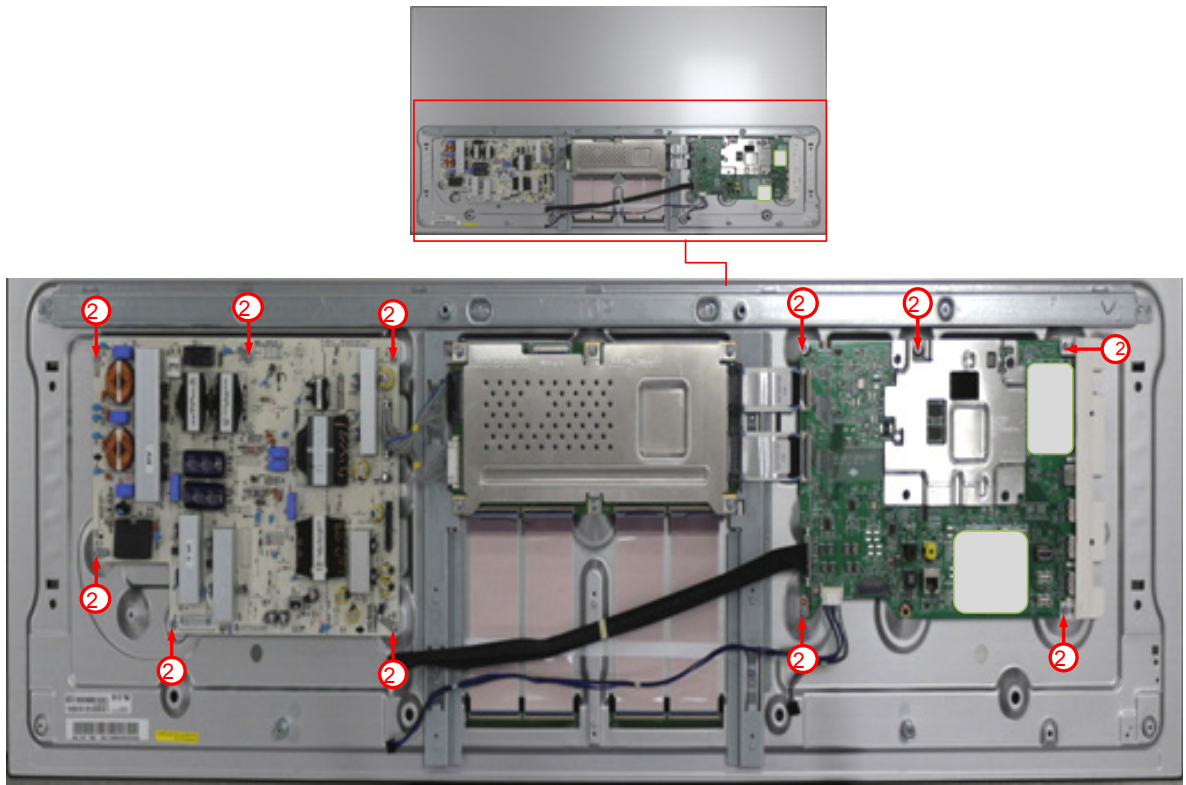
Disassemble  
Screw (1ea)



## 4. Screw disassembly



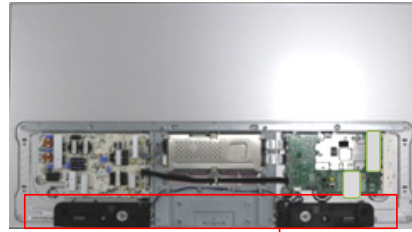
Screw : 5 ea



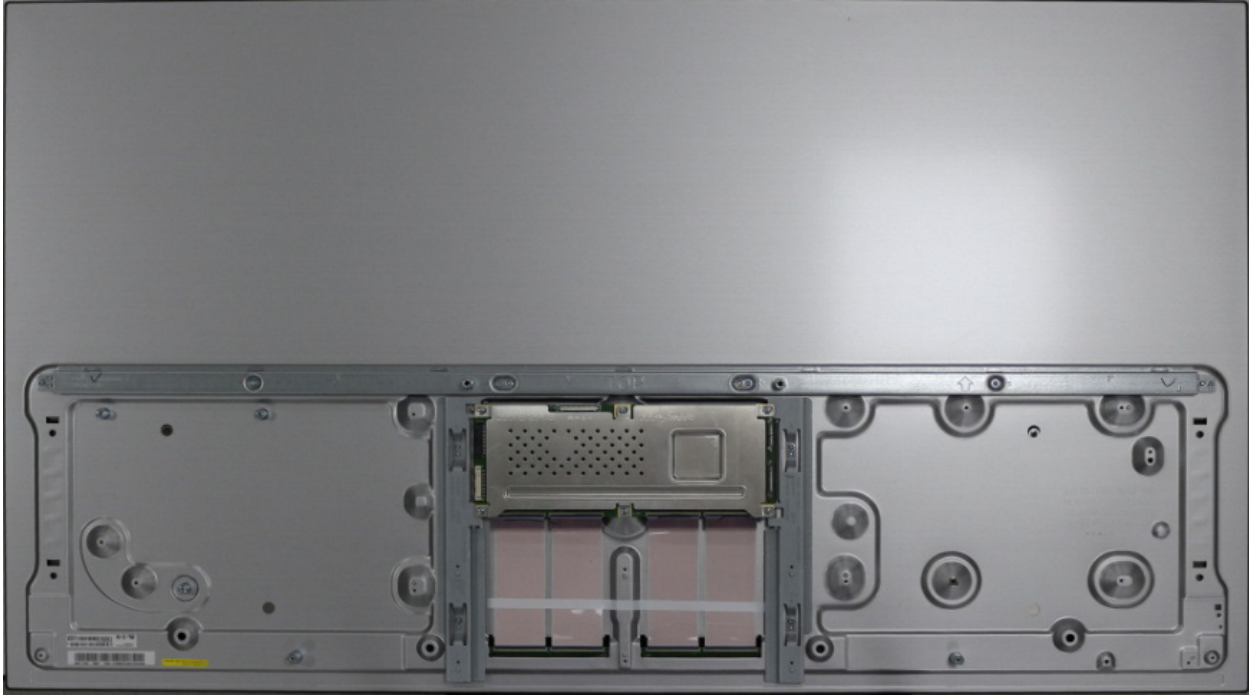
**Screw : 11 ea**



## 5. Speaker disassembly



## 6. Complete



# **TROUBLE SHOOTING GUIDE**

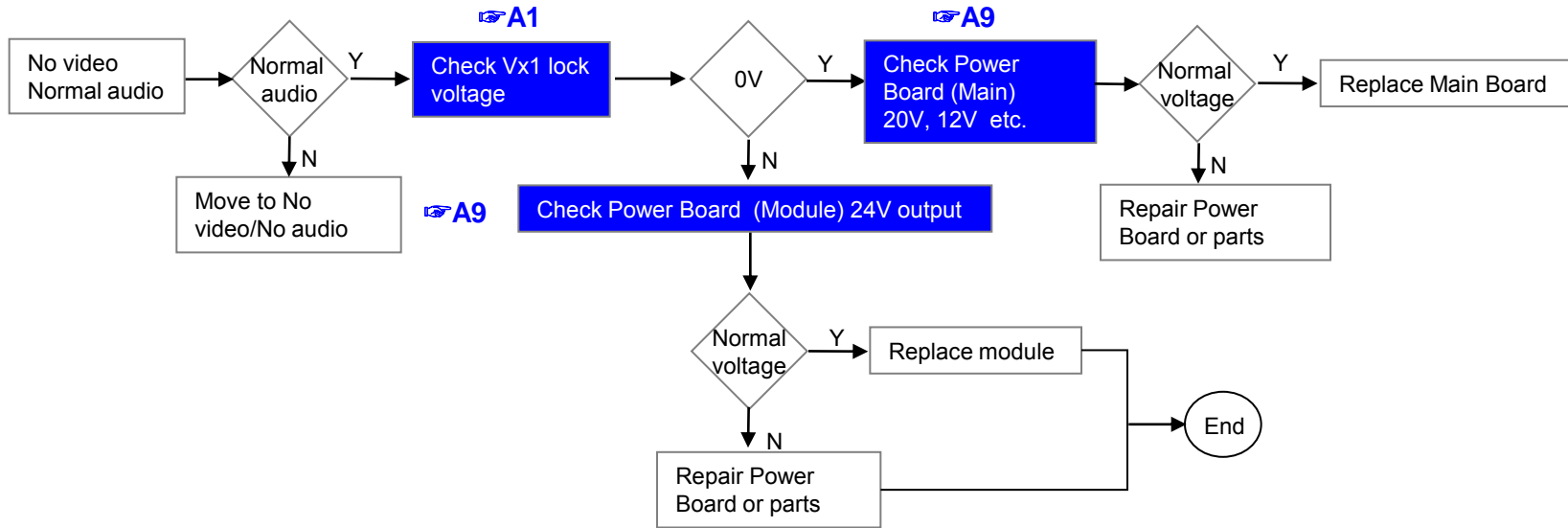
# Contents of Standard Repair Process

No.	Error symptom (High category)	Error symptom (Mid category)	Page	Remarks
1	A. Video error	No video/Normal audio	1	
2		No video/No audio	2	
3		Picture broken/ Freezing	3	
4		Color error	4	
5		Vertical/Horizontal bar, residual image, light spot, external device color error	5	
6	B. Power error	No power	6	
7		Off when on, off while viewing, power auto on/off	7	
8	C. Audio error	No audio/Normal video	8	
9		Wrecked audio/discontinuation/noise	9	
10	D. Function error	Remote control & Local switch checking	10	
11		MR15RA operating checking	11	
12		Wifi operating checking	12	
13		External device recognition error	13	
14	E. Noise	Circuit noise, mechanical noise	14	
15	F. Exterior error	Exterior defect	15	

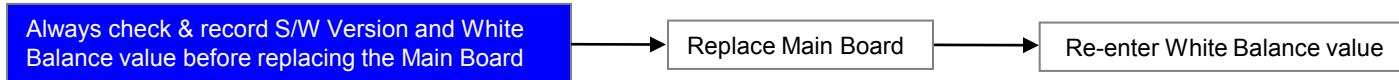
**First of all, Check whether there is SVC Bulletin in GSSC System for these model.**

Error symptom	<b>A. Video error</b>	Established date	
	No video/ Normal audio	Revised date	1/15

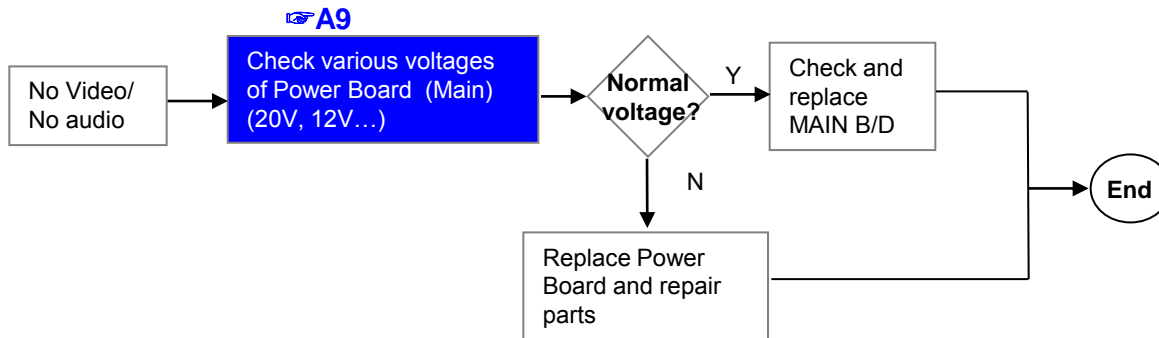
**First of all, Check whether all of cables between board is inserted properly or not.  
(Main B/D↔ Power B/D, Vx1 Cable, Speaker Cable, IR B/D Cable,,)**



※ Precaution A4 & A2



	Error symptom	<b>A. Video error</b>	Established date	
		No video/ No audio	Revised date	2/15

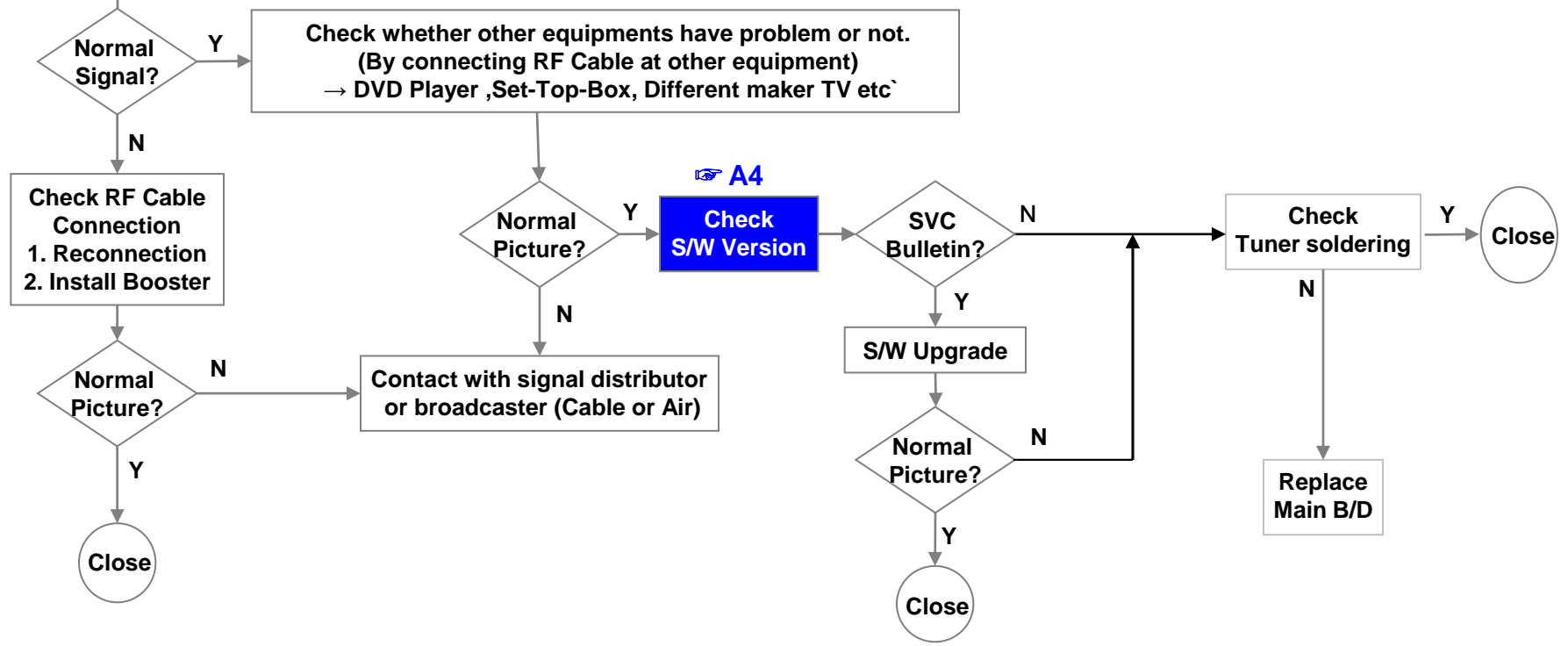


	Error symptom	<b>A. Video error</b>	Established date		
		Picture broken/ Freezing	Revised date		3/15

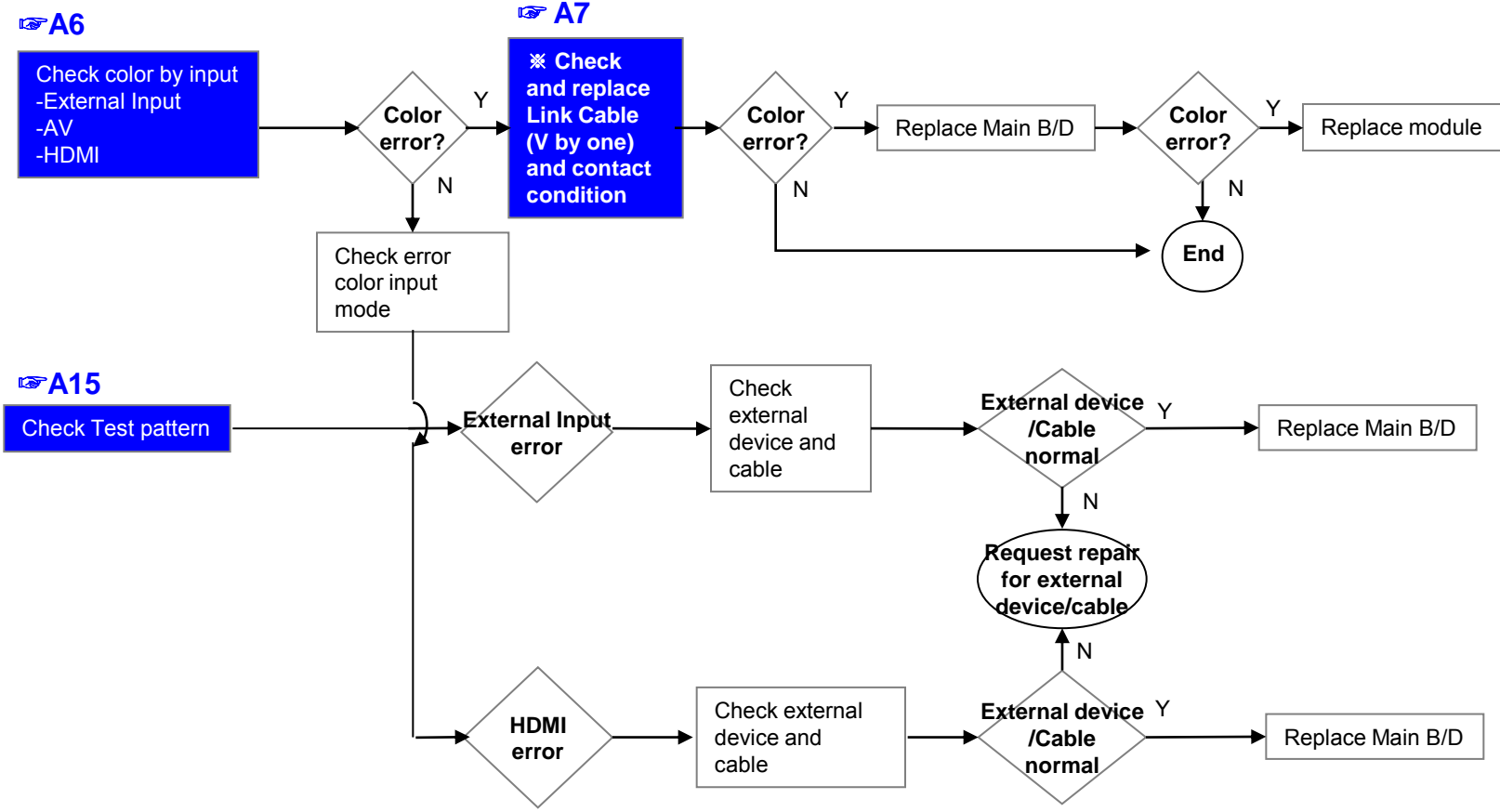
**A3**

**Check RF Signal level**

- . By using Digital signal level meter
- . By using Diagnostics menu on OSD  
( All Settings → Channels → Channel Tuning → Manual Tuning → Check the Signal )
- Signal strength (Normal : over 50%)
- Signal Quality (Normal: over 50%)



Error symptom	<b>A. Video error</b>		Established date	
	Color error		Revised date	4/15



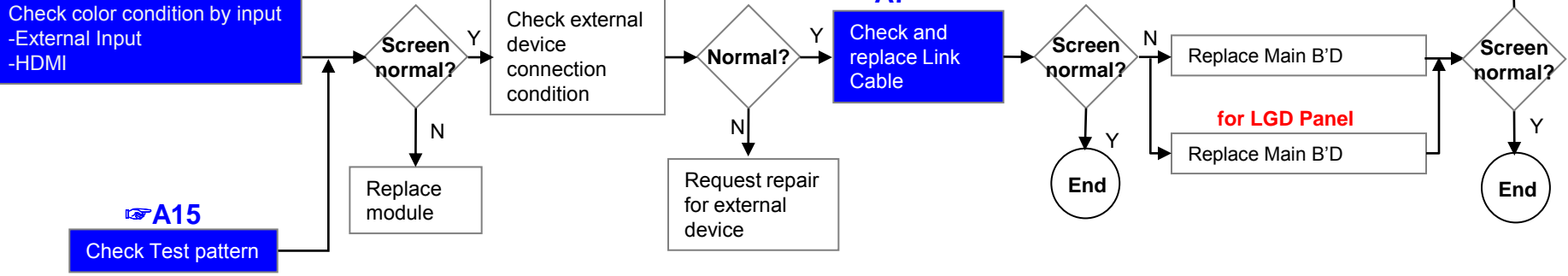


Error symptom	<b>A. Video error</b>		Established date	
	Vertical / Horizontal bar, residual image, light spot, external device color error		Revised date	5/15

### Vertical/Horizontal bar, residual image, light spot

**A6**

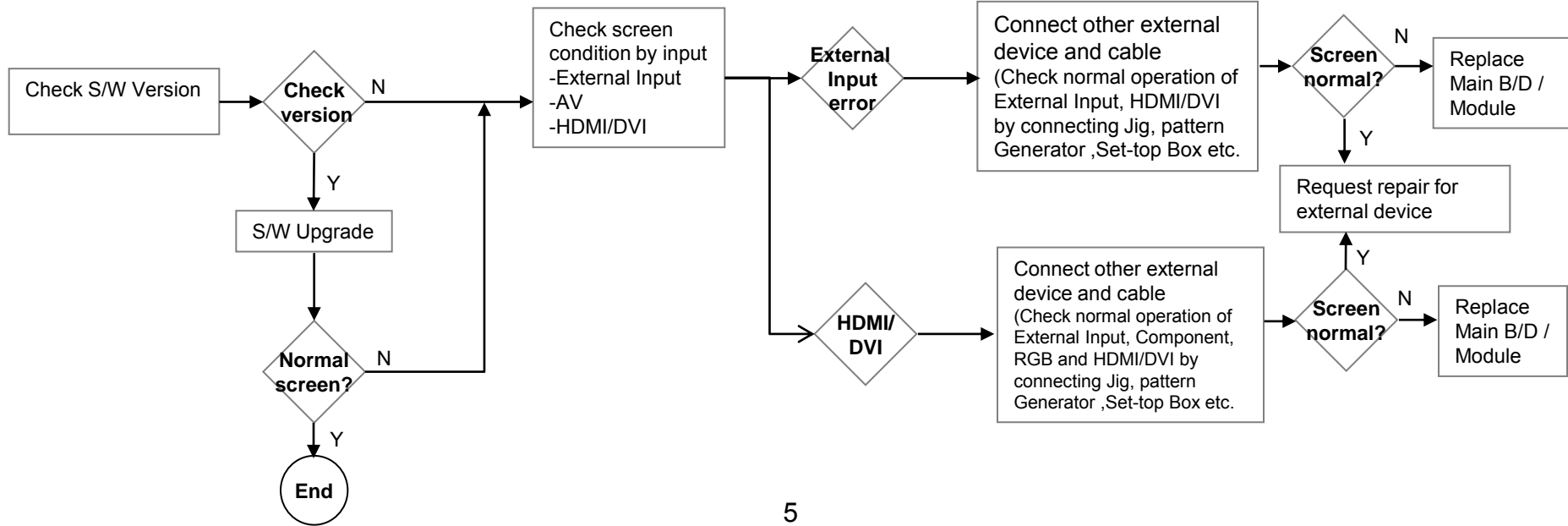
Check color condition by input  
-External Input  
-HDMI



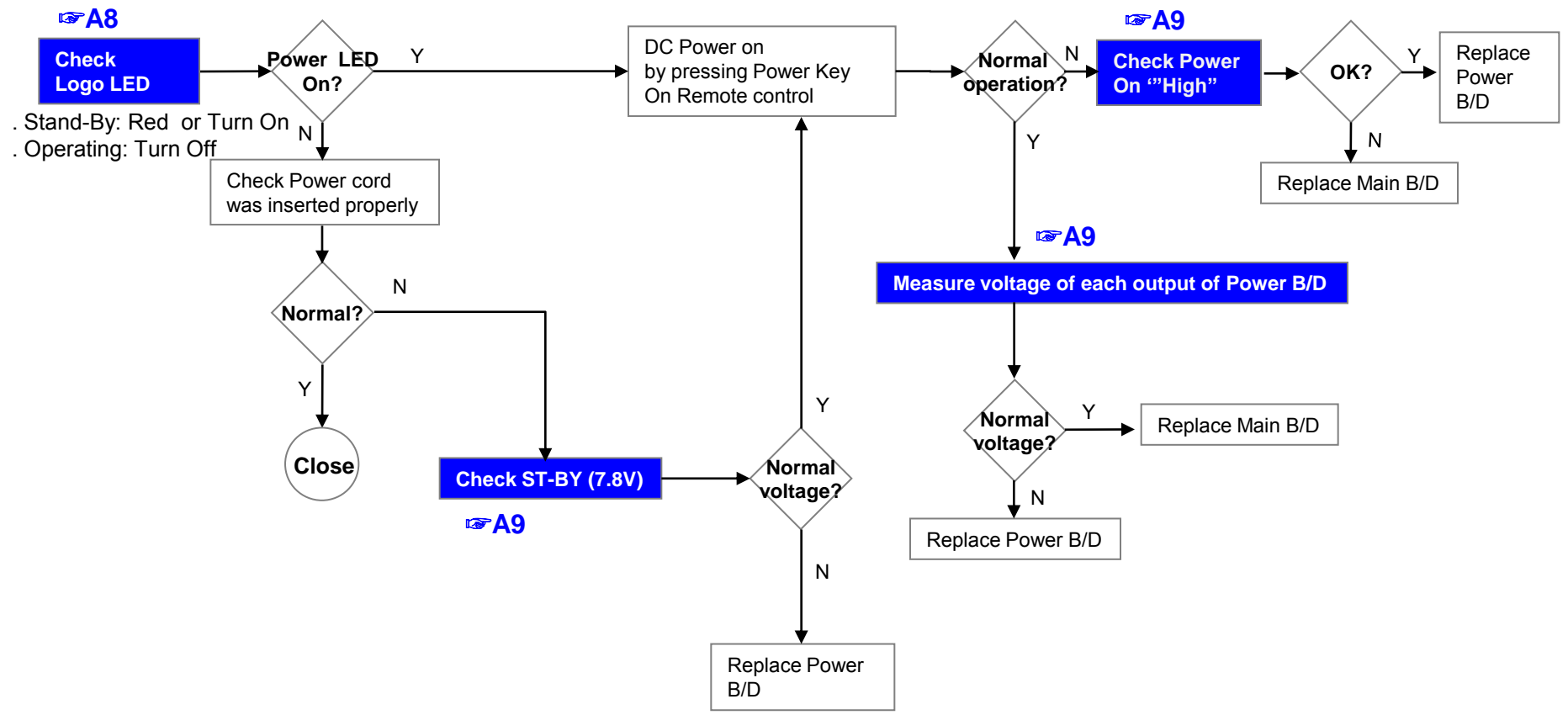
**A15**

Check Test pattern

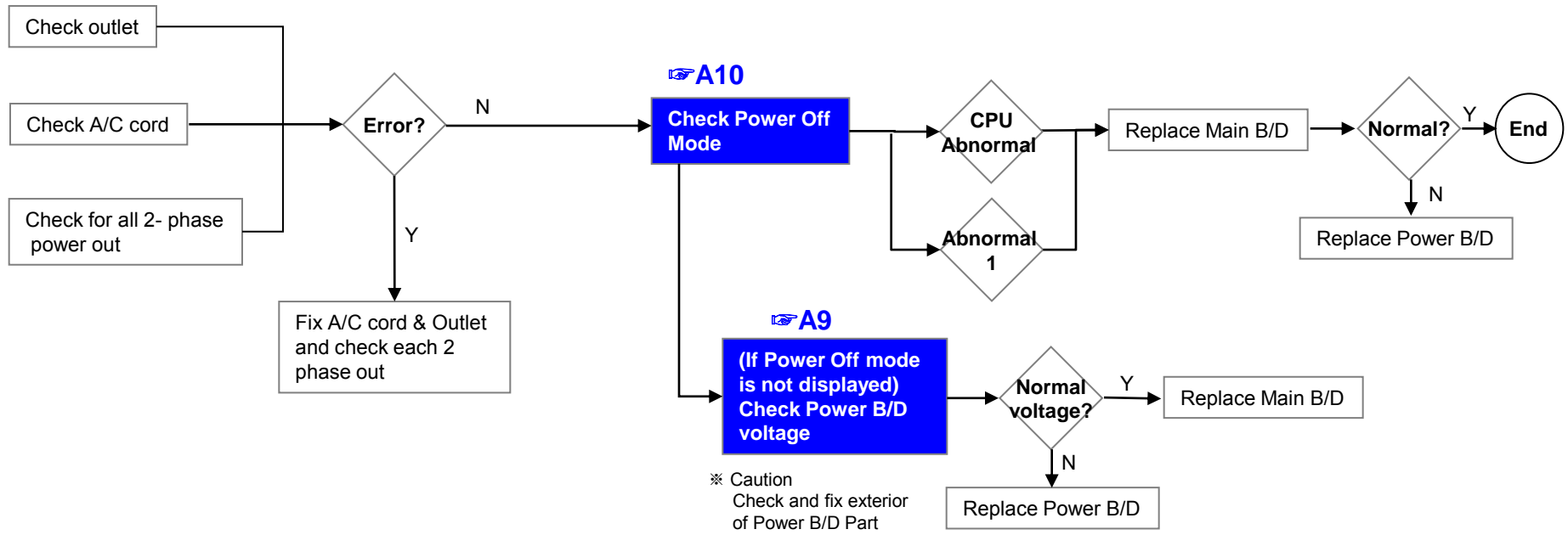
### External device screen error-Color error



Error symptom	<b>B. Power error</b>		Established date	
	No power		Revised date	6/15



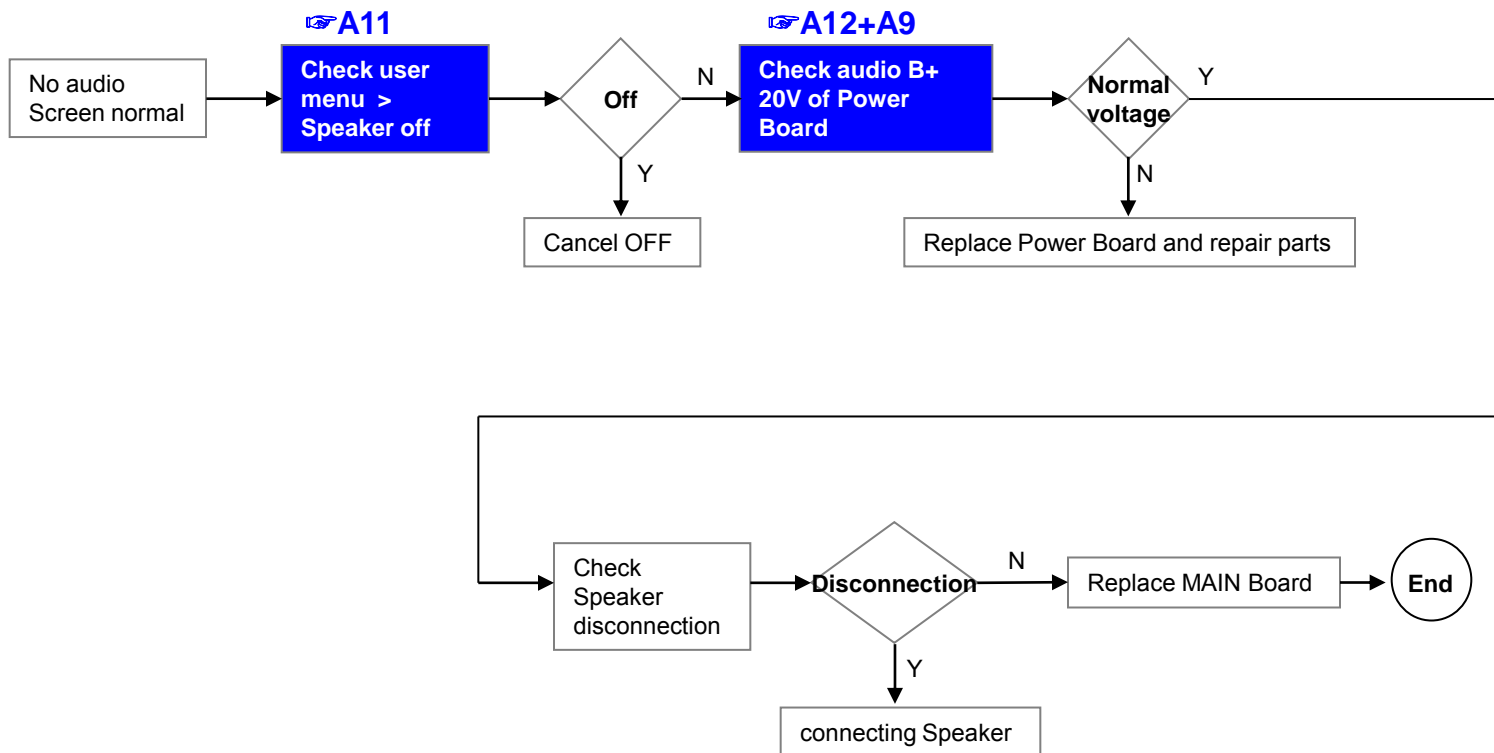
Error symptom	<b>B. Power error</b>	Established date	
	Off when on, off while viewing, power auto on/off	Revised date	7/15



\* Please refer to the all cases which can be displayed on power off mode.

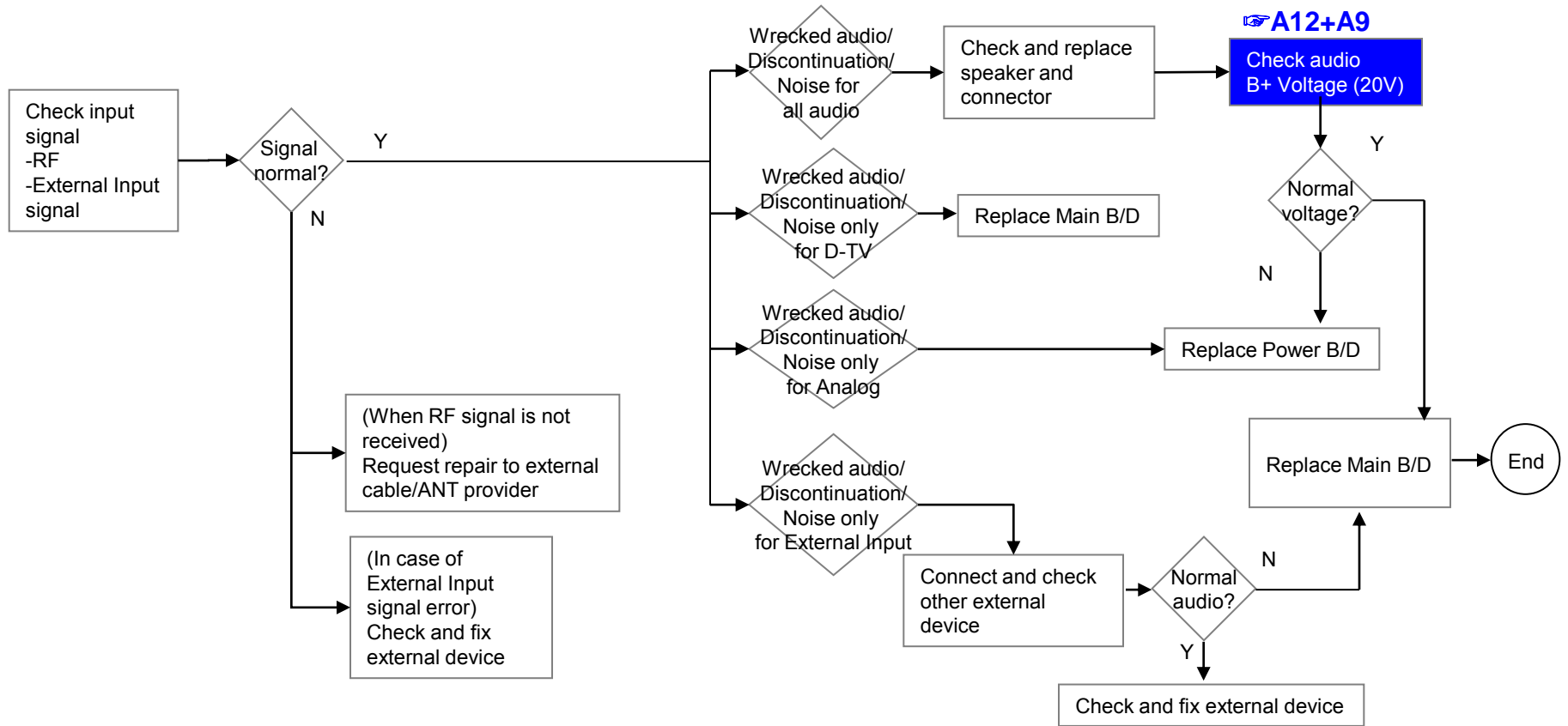
Status	Power off List	Explanation
Normal	"POWER_OFF_BY_REMOTE_KEY"	Power off by REMOTE CONTROL
	"POWER_OFF_BY_OFF_TIMER"	Power off by OFF TIMER
	"POWER_OFF_BY_SLEEP_TIMER"	Power off by SLEEP TIMER
	"POWER_OFF_BY_INSTOP"	Power off by INSTOP KEY
	"POWER_OFF_BY_AUTO_OFF"	Power off by AUTO OFF
	"POWER_OFF_BY_ON_TIMER"	Power off by ON TIMER
	"POWER_OFF_BY_RS232C"	Power off by RS232C
	"POWER_OFF_BY_RESREC"	Power off by Reserved Record
	"POWER_OFF_BY_RECEND"	Power off by End of Recording
	"POWER_OFF_BY_SW_DW"	Power off by S/W Download
Abnormal	"POWEROFF_ABNORMAL1"	Power off by abnormal status except CPU trouble
	"POWEROFF_CPUABNORMAL"	Power off by CPU Abnormal

	Error symptom	<b>C. Audio error</b>	Established date	
		No audio/ Normal video	Revised date	8/15



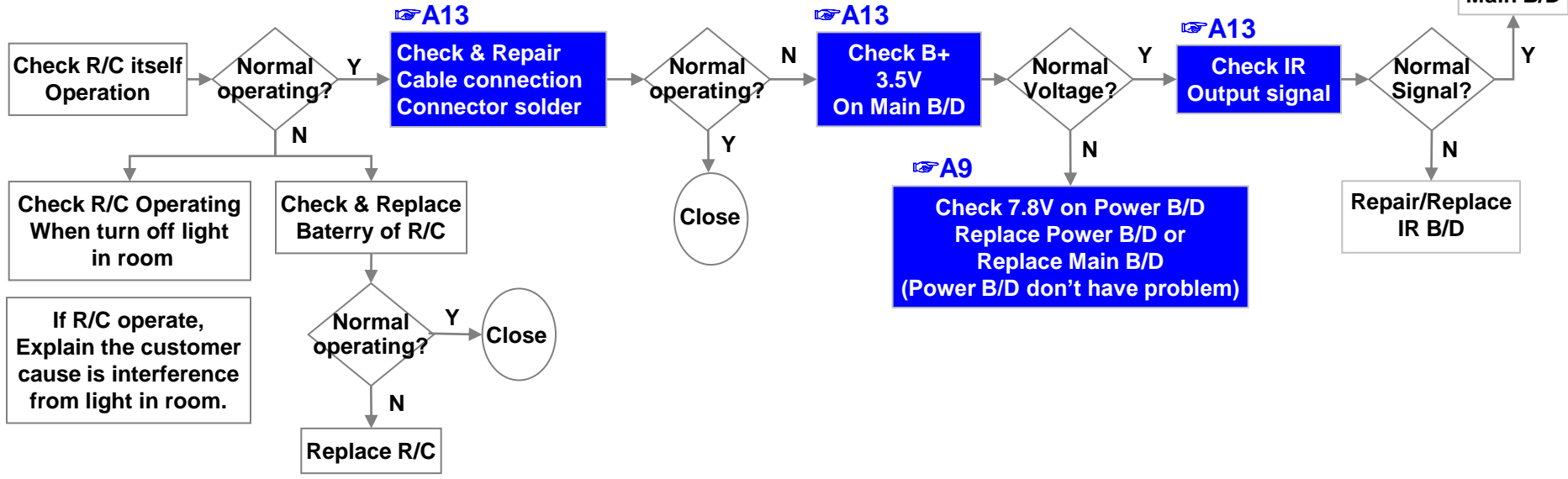
	Error symptom	<b>C. Audio error</b>	Established date	
		Wrecked audio/ discontinuation/noise	Revised date	9/15

→ abnormal audio/discontinuation/noise is same after “Check input signal” compared to No audio



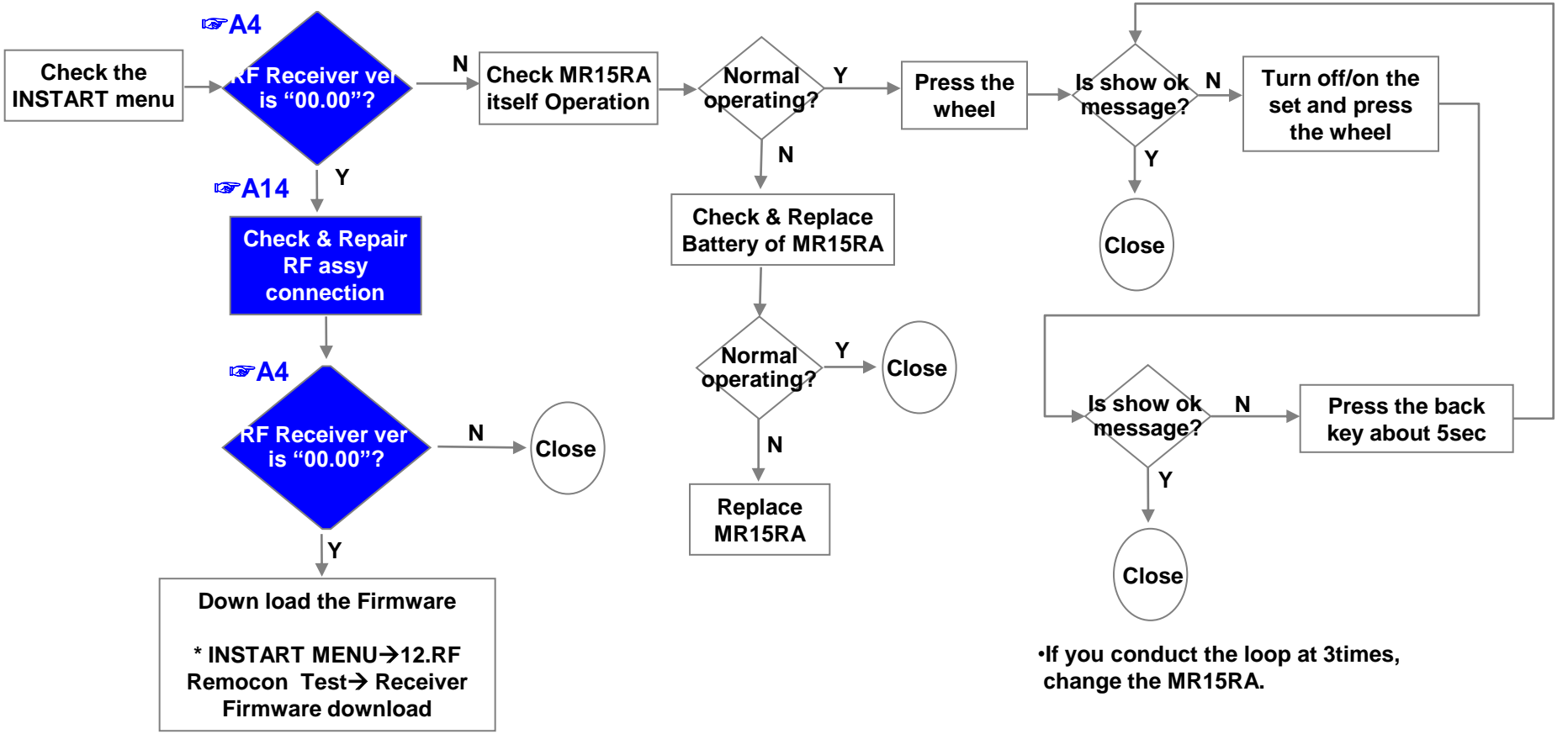
Error symptom	<b>D. Function error</b>	Established date		
	Remote control & Local switch checking	Revised date		10/15

### 1. Remote control(R/C) operating error



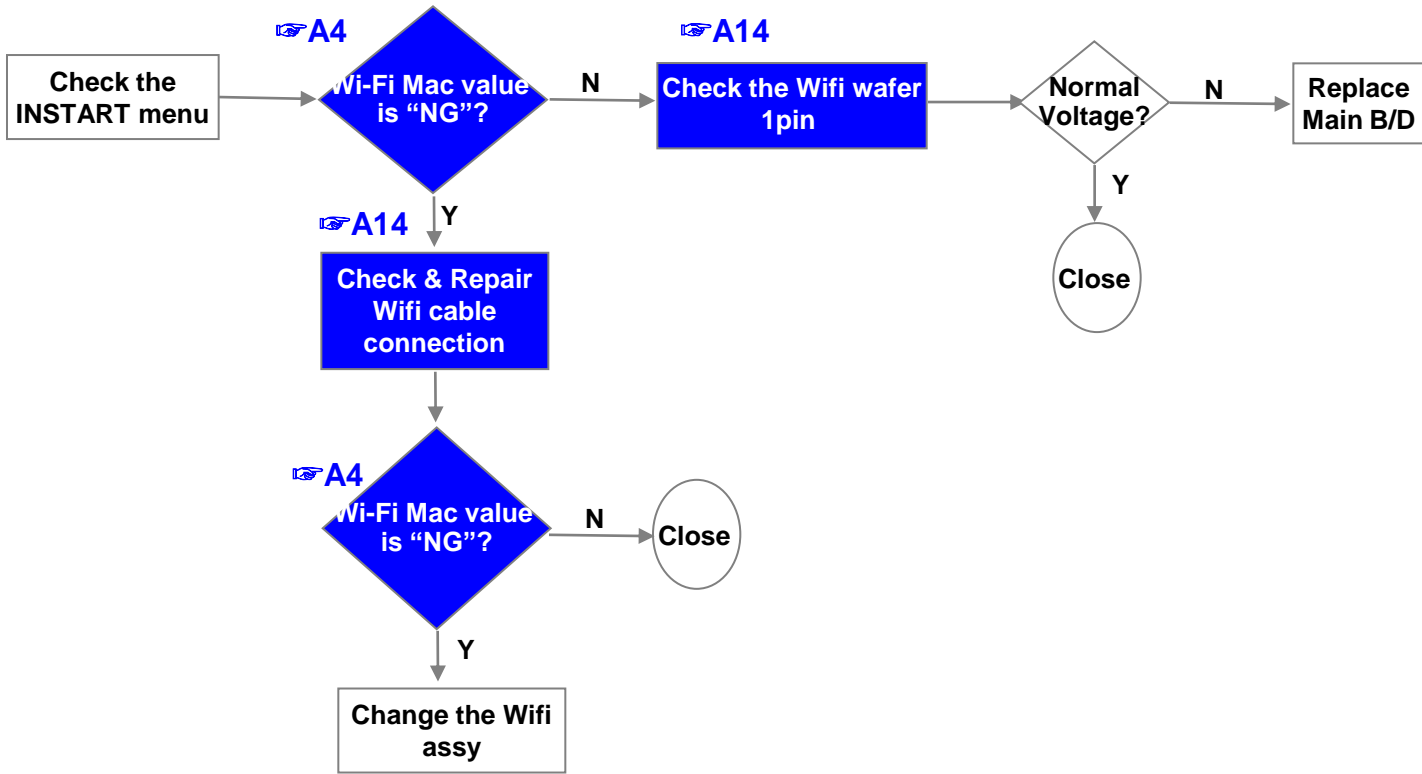
Error symptom	<b>D. Function error</b>	Established date	
	MR15RA operating checking	Revised date	11/15

## 2. MR15RA (Magic Remocon) operating error



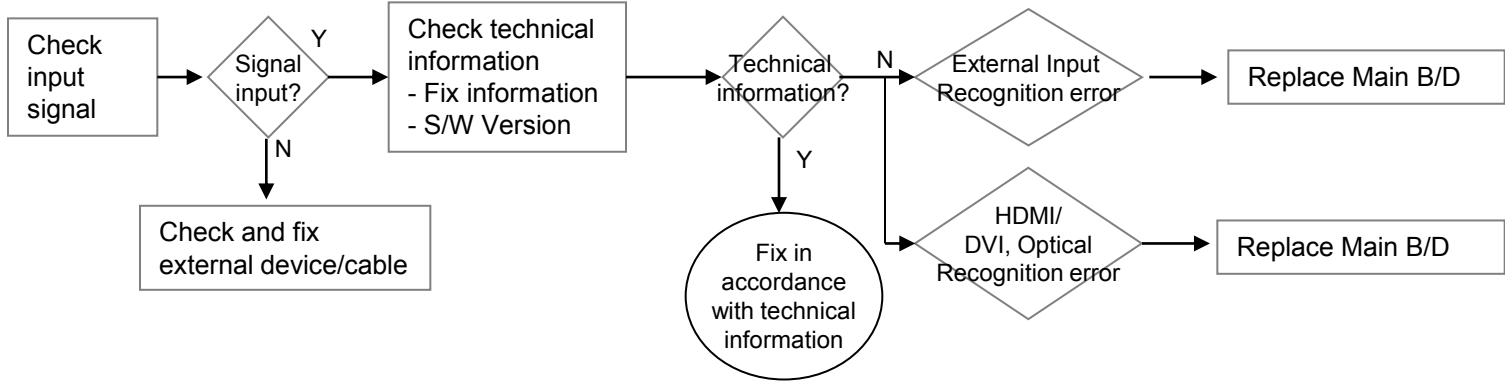
Error symptom	<b>D. Function error</b>	Established date	
	Wifi operating checking	Revised date	12/15

### 3.Wifi operating error

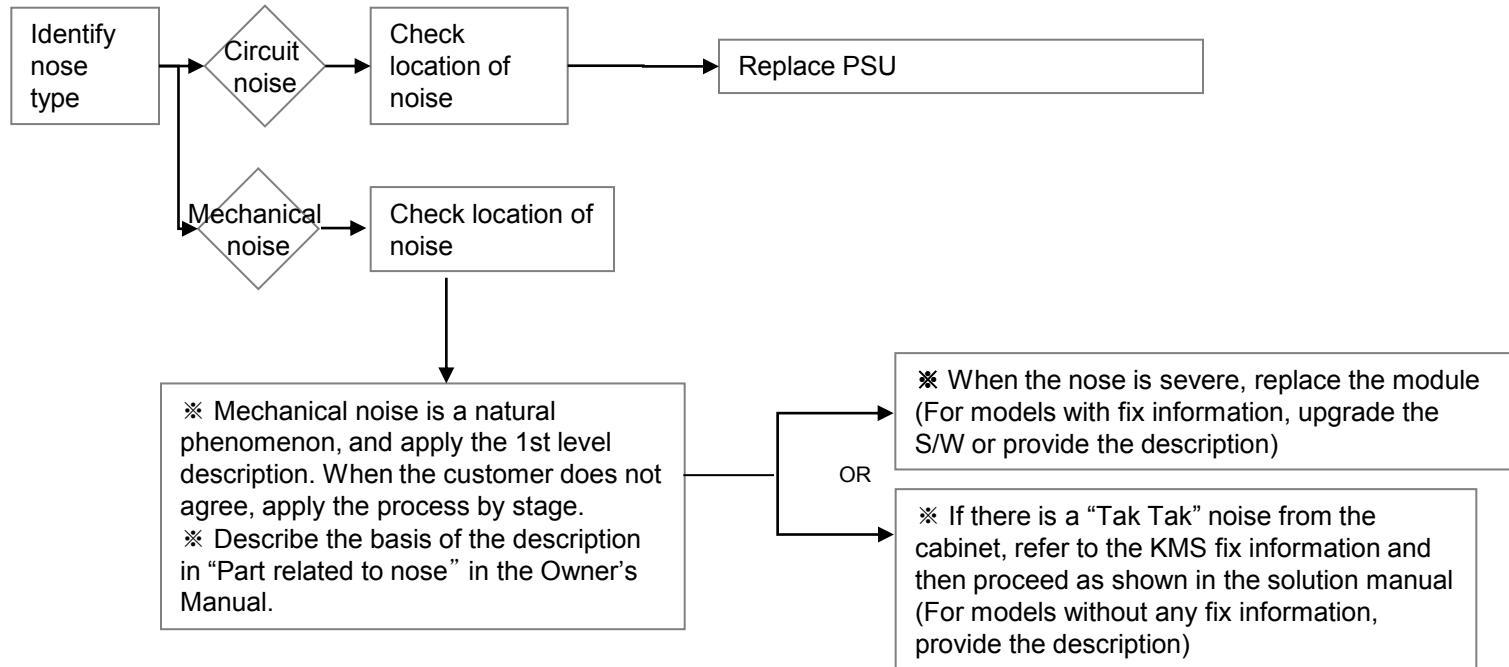




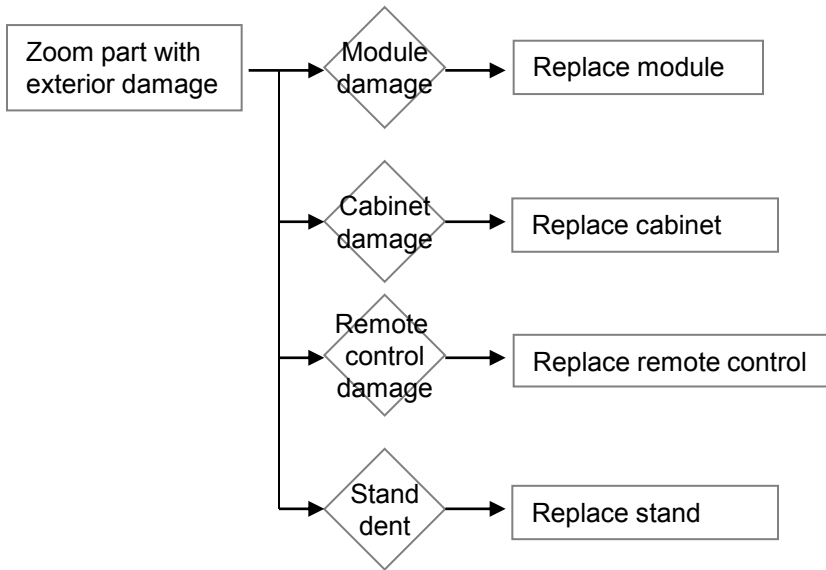
	Error symptom	<b>D. Function error</b>	Established date	
		External device recognition error	Revised date	13/15



	Error symptom	<b>E. Noise</b>	Established date	
		Circuit noise, mechanical noise	Revised date	14/15



	Error symptom	<b>F. Exterior defect</b>	Established date		
		Exterior defect	Revised date		15/15



# Contents of Standard Repair Process Detail Technical Manual

No.	Error symptom	Content	Page	Remarks
1	A. Video error_ No video/Normal audio	Check Vx1 lock	A1	
2		Check White Balance value	A2	
3	A. Video error_ video error /Video lag/stop	TUNER input signal strength checking method	A3	
4		Version checking method	A4	
5		Tuner Checking Part	A5	
6	A. Video error _Vertical/Horizontal bar, residual image, light spot	Connection diagram	A6	
7	A. Video error_ Color error	Check Link Cable (Vx1) reconnection condition	A7	
8		Adjustment Test pattern – ADJ Key	A15	
9	<Appendix> Defected Type caused by T-Con/ Power / Module	Exchange Main Board (1)	A-1/5	
		Exchange Main Board (2)	A-2/5	
		Exchange Power Board (PSU)	A-3/5	
		Exchange Module (1)	A-4/5	
		Exchange Module (2)	A-5/5	

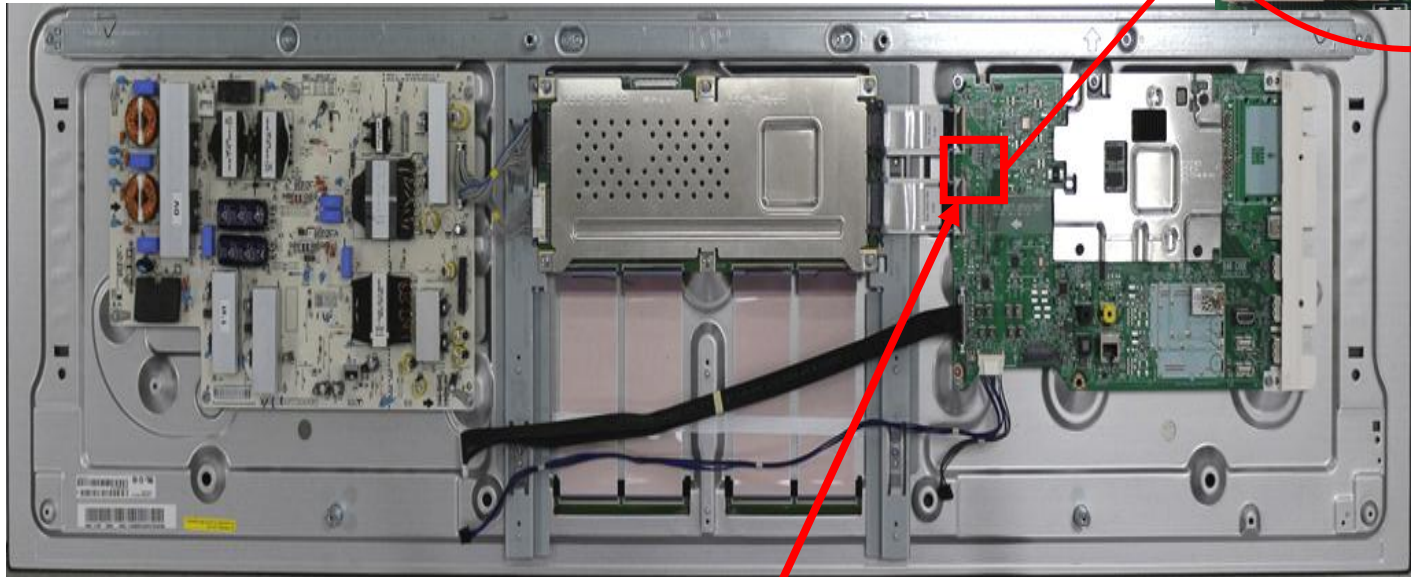
# Contents of Standard Repair Process Detail Technical Manual

Continued from previous page

No.	Error symptom	Content	Page	Remarks
10	B. Power error_ No power	Check front display LED	A8	
11		Check power input Voltage & ST-BY 3.5V	A9	
12	B. Power error_Off when on, off while viewing	POWER OFF MODE checking method	A10	
13	C. Audio error_ No audio/Normal video	Checking method in menu when there is no audio	A11	
14		Voltage and speaker checking method when there is no audio	A12	
15	D. Function error	Remote control operation checking method	A13	
16		Motion Remote operation checking method	A14	
17		Wifi operation checking method	A14	
18	E. Etc	Tool option changing method	A16	

# Standard Repair Process Detail Technical Manual

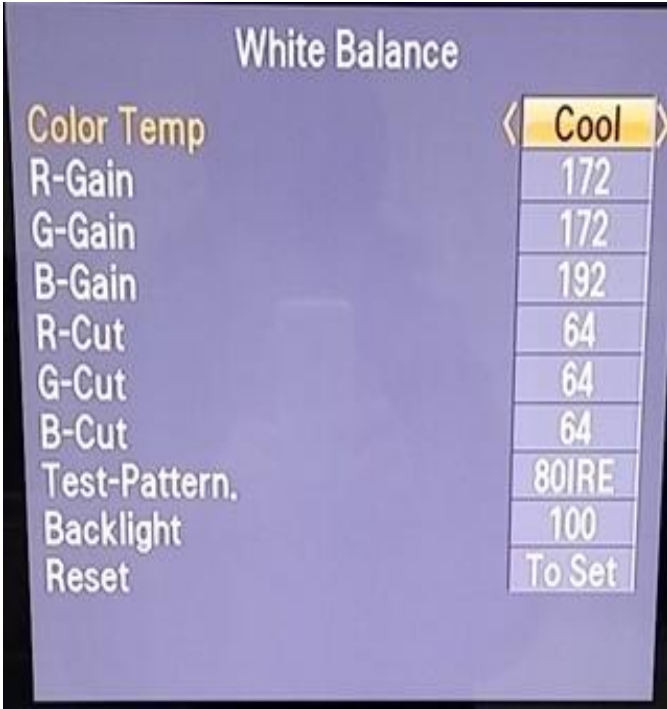
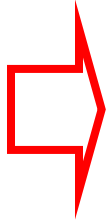
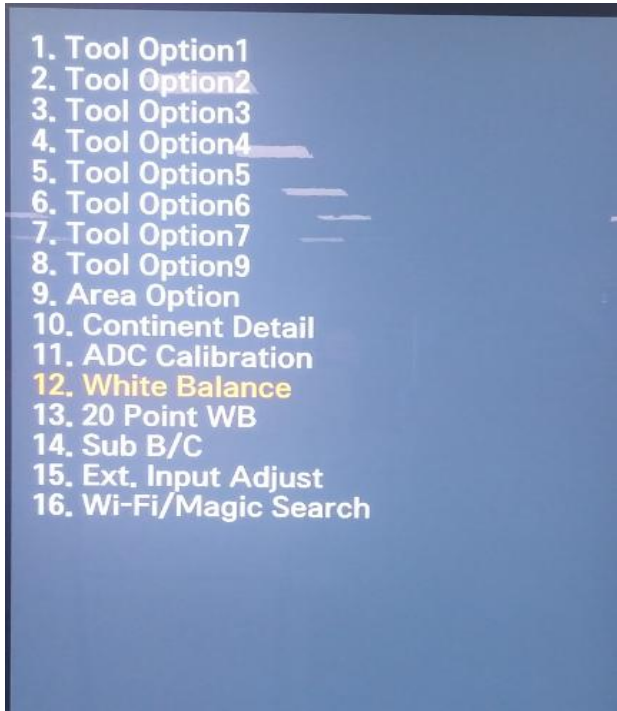
	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content	Check Vx1 lock	Revised date		A1



**Check a voltage of R7624 after turn on the TV.  
If the voltage is low, Vx1 is locked.(OK)**

# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content	Check White Balance value	Revised date		A2

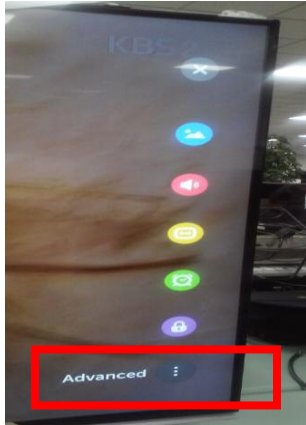


**Entry method**

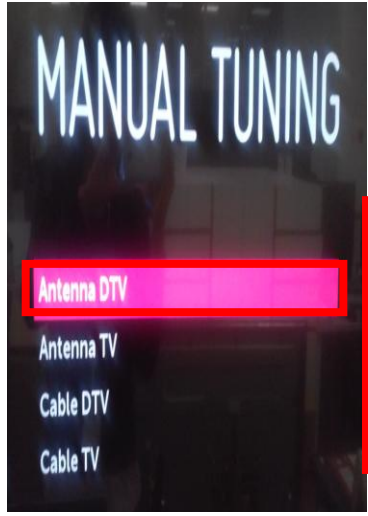
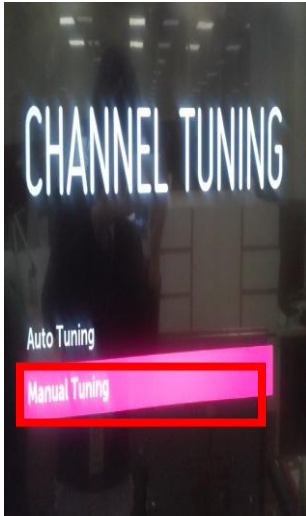
1. Press the ADJ button on the remote control for adjustment.
2. Enter into White Balance of item 12.
3. After recording the R, G, B (GAIN, Cut) value of Color Temp (Cool/Medium/Warm), re-enter the value after replacing the MAIN BOARD.

# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	TUNER input signal strength checking method	Revised date		A3



All Settings → Channels → Channel Tuning → Manual Tuning



When the signal is strong, use the attenuator (-10dB, -15dB, -20dB etc.)





# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	OLED TV Version checking method	Revised date		A4

## 1. Checking method for remote control for adjustment

Version

```

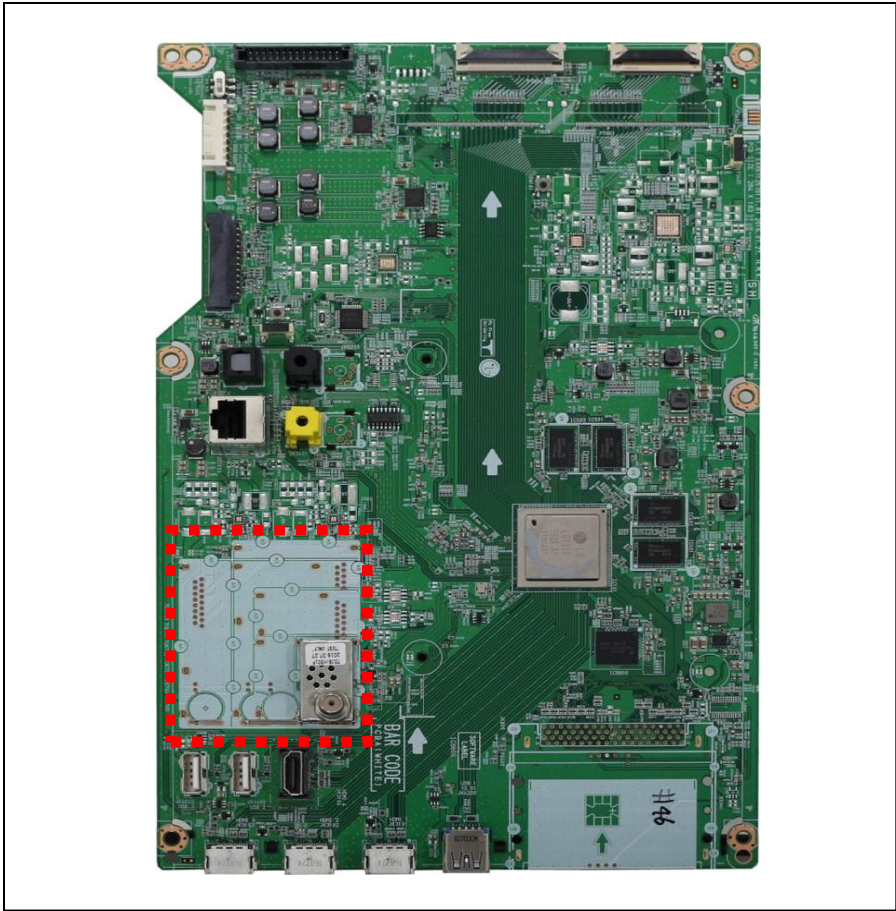
Instart
Model Name : WEBOS3.5
Serial Number : OK
S/W Version : 03.50.07.01
Micom Version : v3.04.1
Boot Version : 4.03.01/4.03.01
UHD BE Version : N/A
Chip Type : M16P
Wi-Fi Channel/Speed : N/A/USB 2.0
Wi-Fi MAC : E4:3E:D7:26:F9:93
MAC Address :
IP Address : 0.0.0.0
SFU Key : OK
Widevine : LGTV17CLGE000101203
ESN Num. : LGTV20171=11001201282
HDCP1.4 : OK
HDCP2(Miracast/HDMI) : OK/OK
DTCP : B0008B9C82
RF Receiver Version : 0.0.0.0
Wi-Fi/Magic Search : NG/OK
Camera Ver. : NULL
Debug Status : EVENT
SIGN Key : PRODKEY
Eye Check : NG
Control Key : NG
Access USB Status : 1/-1(T)/-1(C)
UTT : 5
OLED Comp. Count(OffRS/JB) : 0/0
App History Version : 41207 (dixie)
PQL DB : LGD_OLED_SI2178B_XXXX55
Demo : NULL
OLED Gallery : igallery_01
    
```



Press the IN-START with the remote control for adjustment

# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	TUNER checking part	Revised date		A5

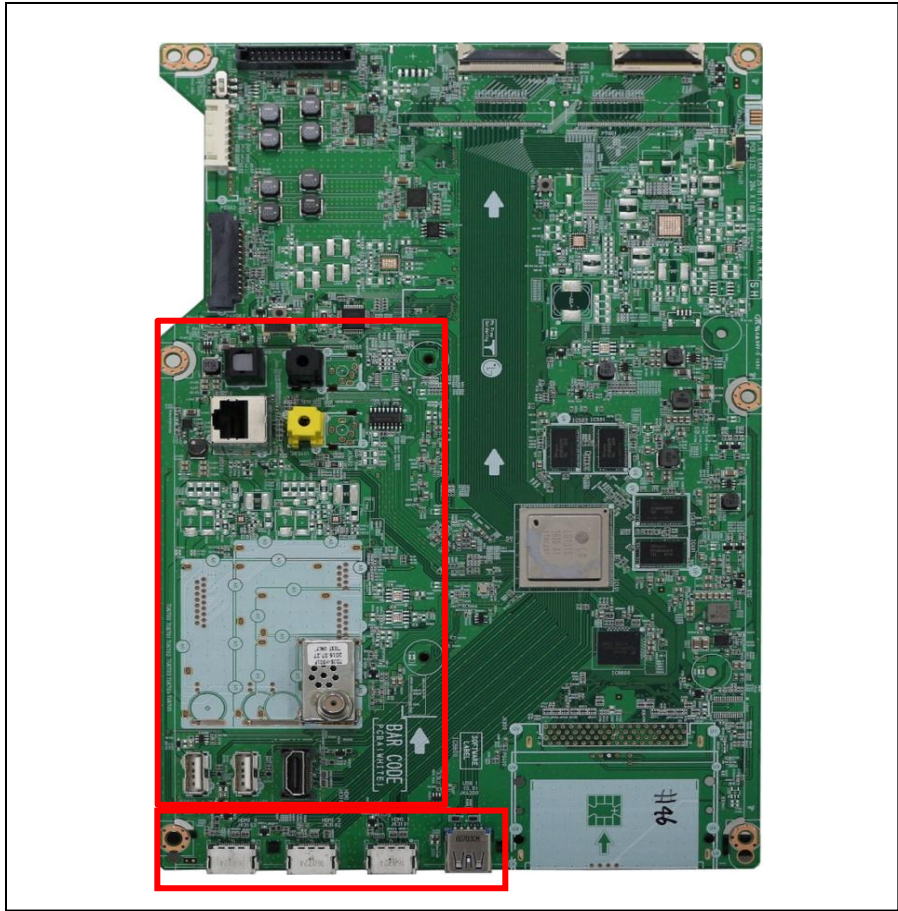


**Checking method:**

1. Check the signal strength or check whether the screen is normal when the external device is connected.
2. After measuring each voltage from power supply, finally replace the MAIN BOARD.

# Standard Repair Process Detail Technical Manual

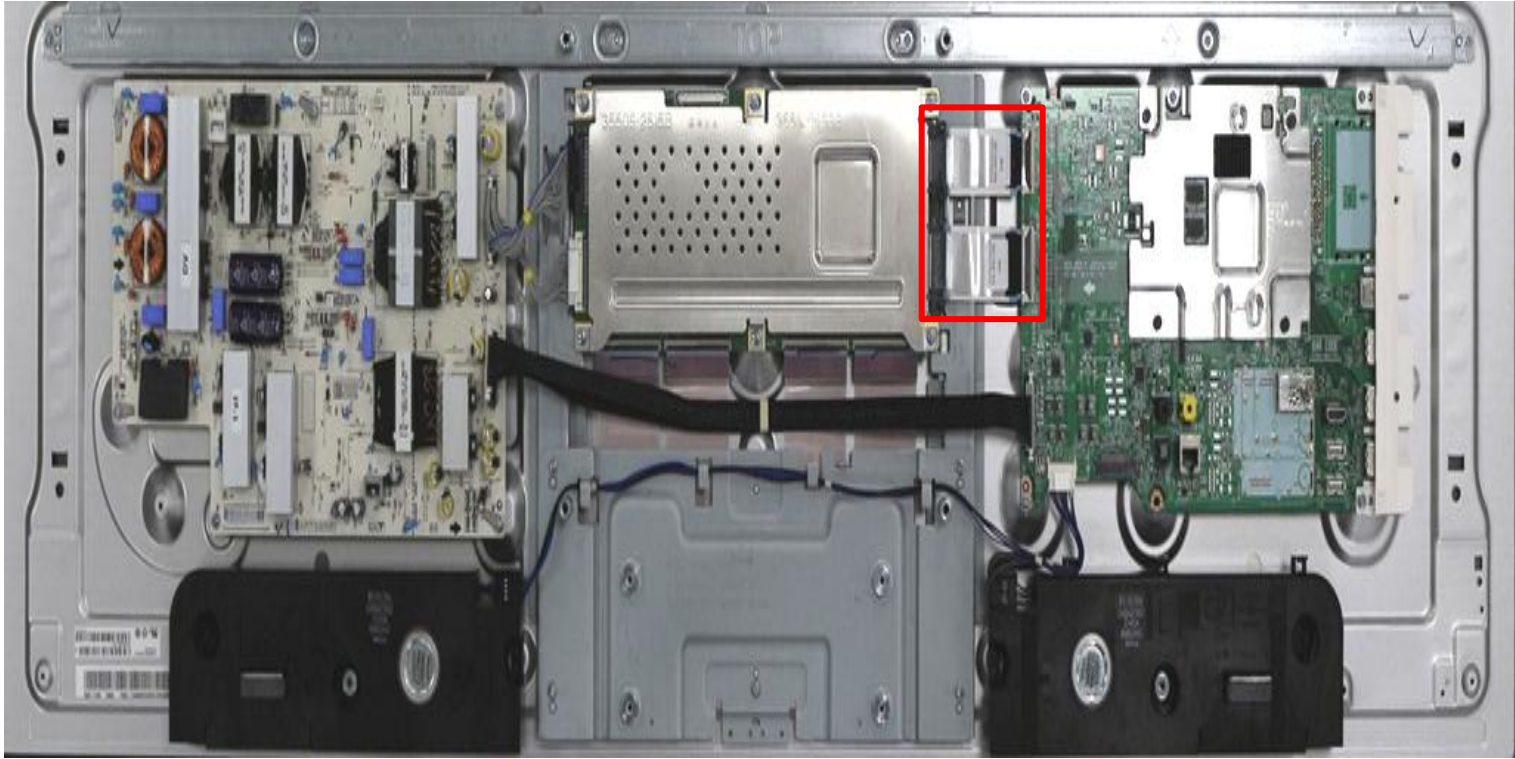
	Error symptom	A. Video error _Vertical/Horizontal bar, residual image, light spot	Established date		
	Content	OLED TV Connection diagram	Revised date		A6



**As the part connecting to the external input, check the screen condition by signal**

# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Color error	Established date		
	Content	Check Link Cable (Vx1) reconnection condition	Revised date		A7



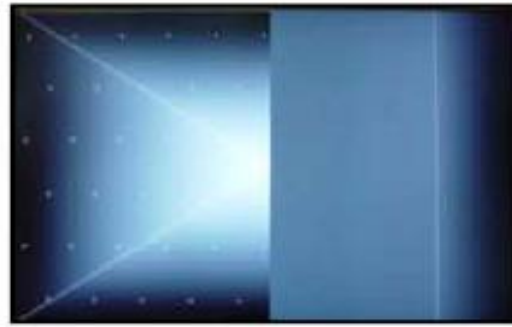
Check the contact condition of the Link Cable, especially dust or mis insertion.



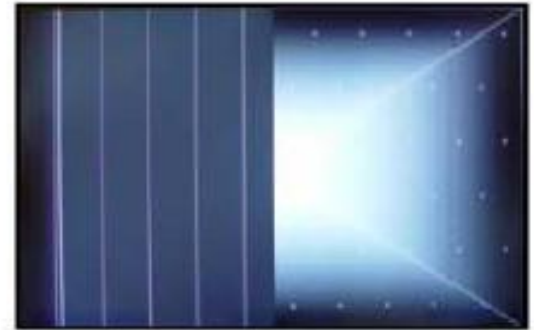
# Appendix : Exchange Main Board (1)



Solder defect, CNT Broken



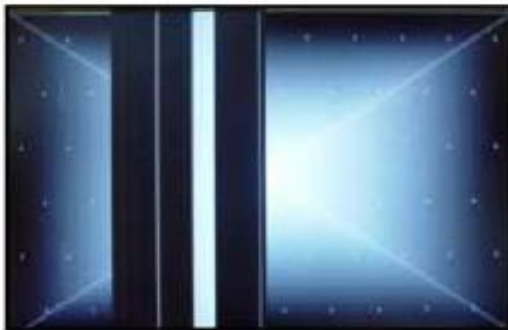
Solder defect, CNT Broken



Solder defect, CNT Broken



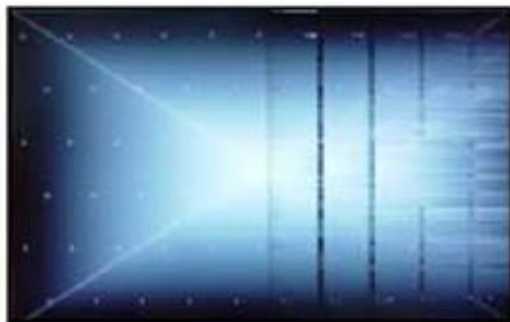
Solder defect, CNT Broken



Solder defect, CNT Broken



Abnormal Power Section



Solder defect, Short/Crack

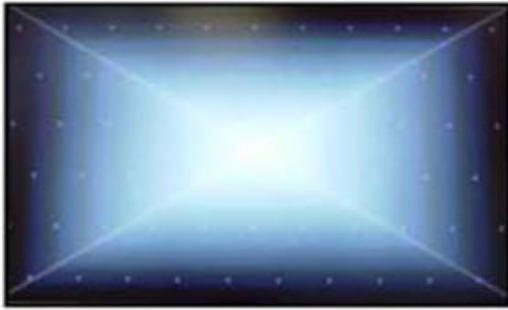


Abnormal Power Section



Solder defect, Short/Crack

# Appendix : Exchange Main Board (2)



Abnormal Power Section



Abnormal Power Section



Solder defect, Short/Crack



Solder defect, Short/Crack



Fuse Open, Abnormal power section



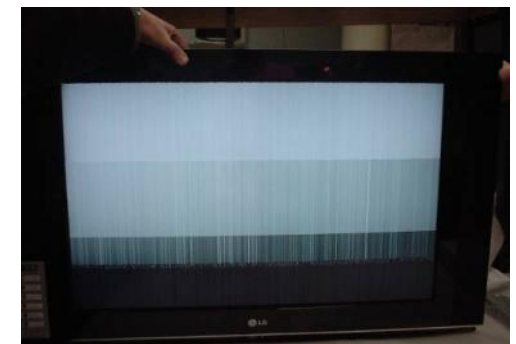
Abnormal Display



GRADATION



Noise



GRADATION

## Appendix : Exchange Power Board (PSU)



No Light



No picture/Sound Ok

## Appendix : Exchange the Module (1)



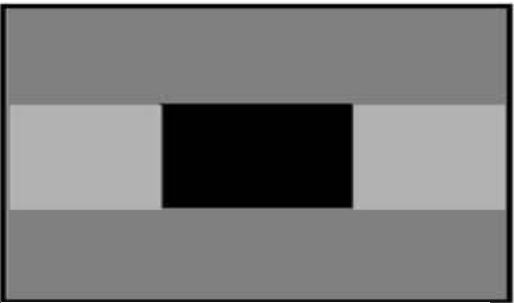
Vertical abnormal display



Brightness difference



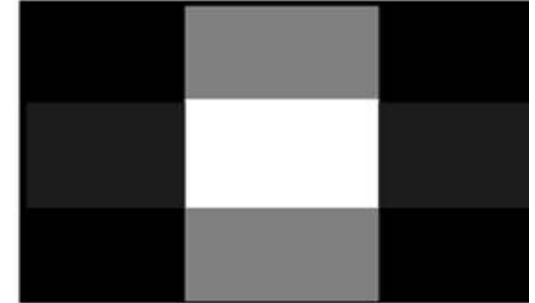
Line Dim



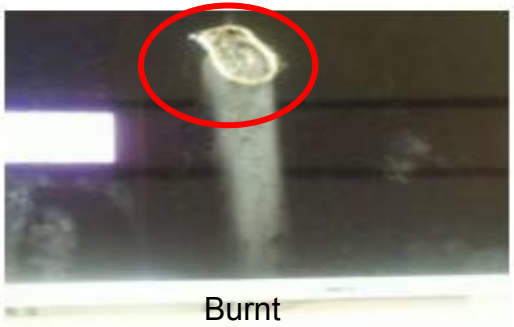
Crosstalk



Press damage



Crosstalk



Burnt

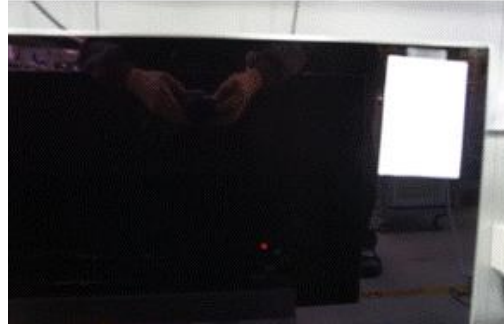
**Un-repairable Cases**  
**In this case please exchange the module.**



## Appendix : Exchange the Module (2)



Angle view Color difference



Brightness dot noise



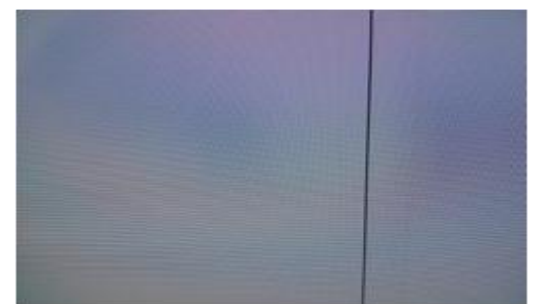
Half dead



Brightness difference



Green Noise on power on/off time



Line Defect



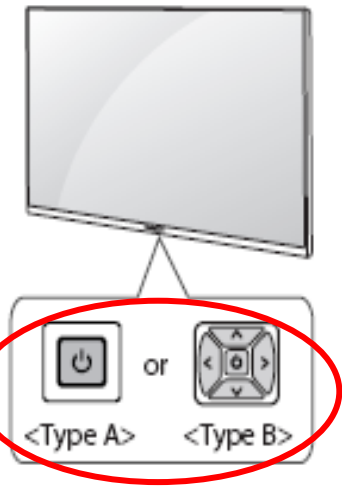
Mura

**Un-repairable Cases**  
**In this case please exchange the module.**

# Standard Repair Process Detail Technical Manual

	Error symptom	<b>B. Power error _No power</b>	Established date		
	Content	Check front Power Indicator	Revised date		A8

ST-BY condition: On or Off  
 Power ON condition: Turn Off



## Basic Functions

(Type A)

	Power On (Press)
	Power Off <sup>1</sup> (Press and Hold)
	Menu control (Press <sup>2</sup> )
	Menu selection (Press and Hold <sup>3</sup> )

(Type B)

	Power On (Press)
	Power Off <sup>1</sup> (Press and Hold)
	Volume Control
	Channels Control

- 1 All running apps will close.
- 2 You can access and adjust the menu by pressing the button when TV is on.
- 3 You can use the function when you access menu control.

## Adjusting the Menu

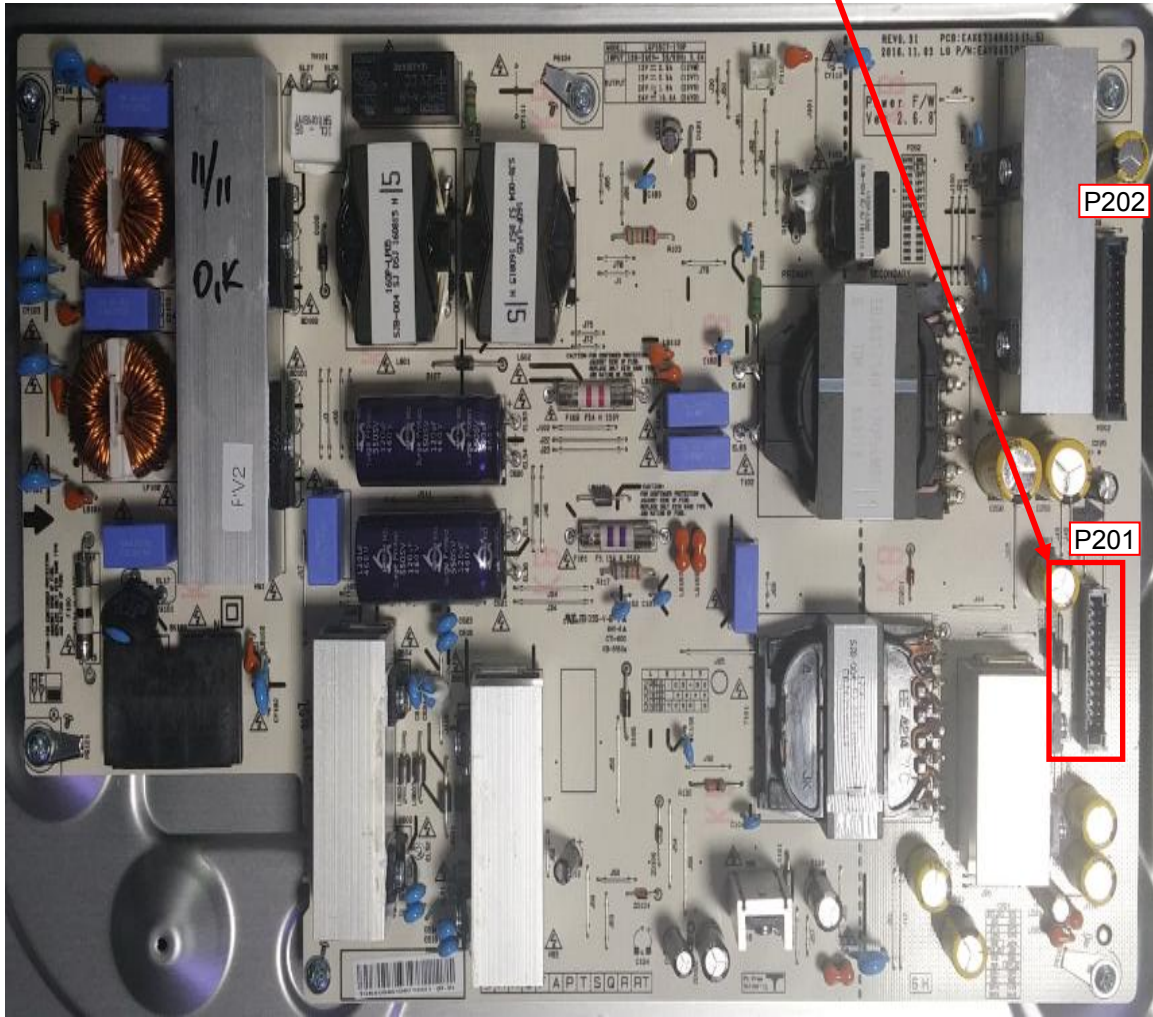
When the TV is turned on, press button one time. You can adjust the Menu items pressing or moving the buttons. (Depending upon model)

	Turns the power off.
	Changes the input source.
	Scrolls through the saved programmes.
	Adjusts the volume level.
	Accesses the setting menu.
	Clears on-screen displays and returns to TV viewing.

# Standard Repair Process Detail Technical Manual

Error symptom	B. Power error _No power	Established date	
	Content	Check power input voltage and ST-BY 3.5V	Revised date
			A9

Check the DC 12VM line for ST-BY Voltage (ST-BY : 7.8V, Normal : 12V)



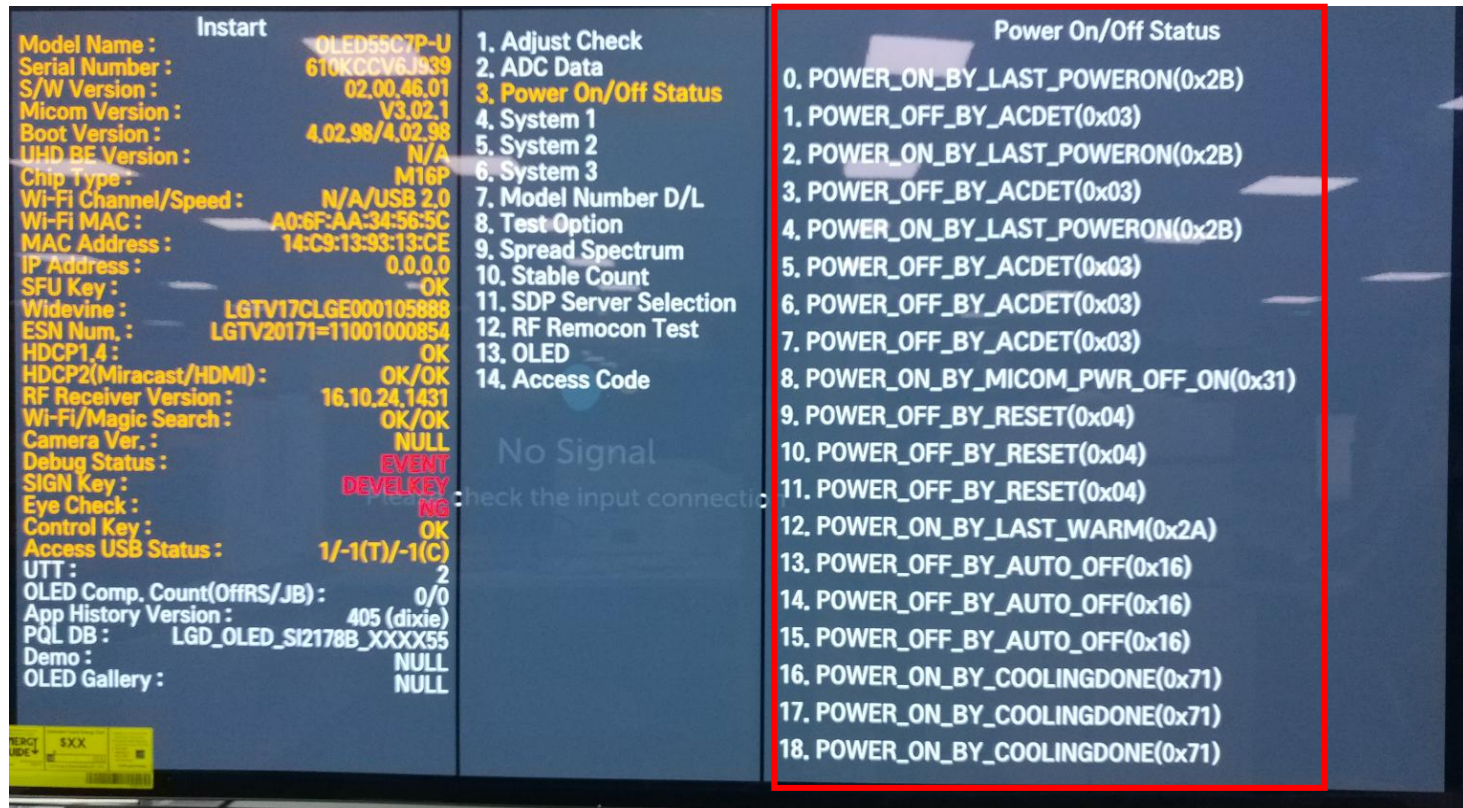
P201			
Type : SMW200-H24S5K		Power To Main B'd	
Maker : YEON-HO			
Pin No.	Signal	Pin No.	Signal
1	20VS	2	20VS
3	20VS	4	20VS
5	GND	6	GND
7	12VM	8	12VM
9	GND	10	12VT_ON
11	GND	12	GND
13	PWR_ON	14	ACD
15	GND	16	12VM
17	12VM	18	12VM
19	20VS	20	20VS
21	GND	22	GND
23	DRV_ON	24	DPC

P202			
Type : SMW200-H28S5K		Power To Module	
Maker : YEON-HO			
Pin No.	Signal	Pin No.	Signal
1	GND	2	GND
3	GND	4	GND
5	GND	6	GND
7	GND	8	GND
9	GND	10	GND
11	GND	12	GND
13	24VD	14	12VT
15	24VD	16	12VT
17	24VD	18	12VT
19	24VD	20	12VT
21	24VD	22	12VT
23	24VD	24	12VT
25	24VD	26	N.C
27	24VD	28	GND



# Standard Repair Process Detail Technical Manual

	Error symptom	B. Power error _Off when on, off whiling viewing	Established date		
	Content	POWER OFF MODE checking method	Revised date		A10

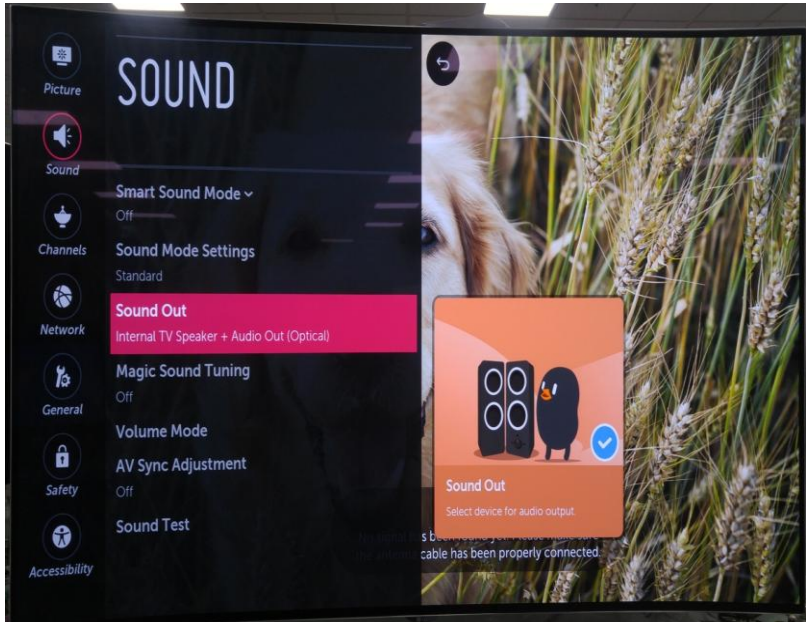


Entry method

1. Press the IN-START button of the remote control for adjustment
2. Check the entry into adjustment item 3 (Power On/Off Status)

# Standard Repair Process Detail Technical Manual

	Error symptom	C. Audio error_No audio/Normal video	Established date		
	Content	Checking method in menu when there is no audio	Revised date		A11



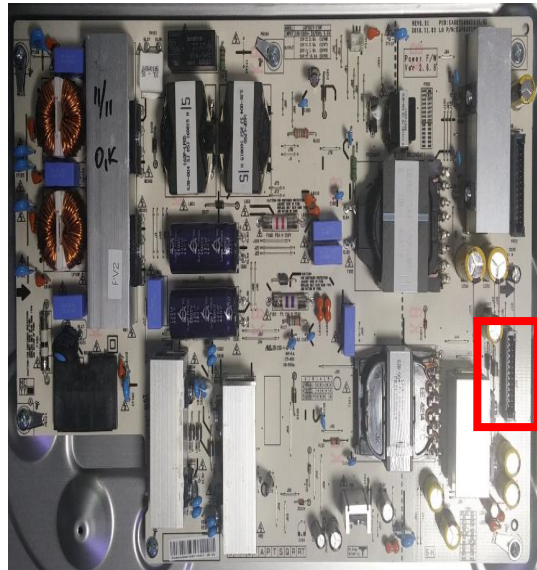
## Checking method

1. Press the Setting button on the remote control
2. Select the Sound function of the Menu
3. Select the Sound Out
4. Select TV Speaker

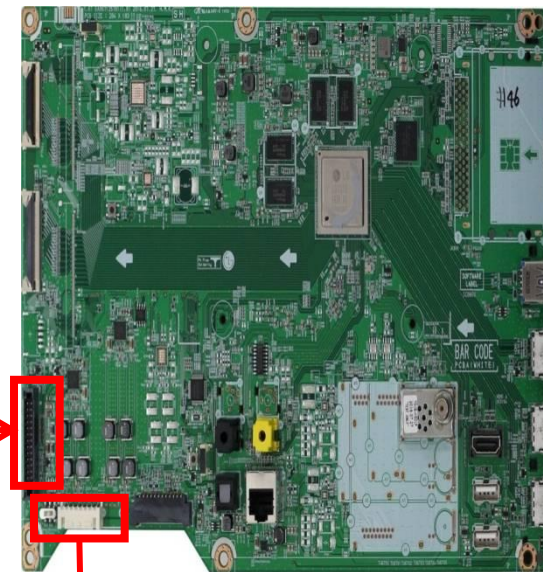


# Standard Repair Process Detail Technical Manual

	<b>Error symptom</b>	<b>C. Audio error_No audio/Normal video</b>	<b>Established date</b>		
	<b>Content</b>	<b>Voltage and speaker checking method when there is no audio</b>	<b>Revised date</b>		<b>A12</b>



Pin No.	Signal	Pin No.	Signal
1	20VS	2	20VS
3	20VS	4	20VS
5	GND	6	GND
7	12VM	8	12VM
9	GND	10	12VT_ON
11	GND	12	GND
13	PWR_ON	14	ACD
15	GND	16	12VM
17	12VM	18	12VM
19	20VS	20	20VS
21	GND	22	GND
23	DRV_ON	24	DPC



1	SPK_R-_FT	2	SPK_R+_FT
3	SPK_L-_FT	4	SPK_L+_FT
5	SPK_R-_CT	6	SPK_R+_CT
7	SPK_L-_CT	8	SPK_L+_CT

## Checking order when there is no audio

① Check the contact condition of or 20V connector of Main Board

② Measure the 20V input voltage supplied from Power Board  
(If there is no input voltage, remove and check the connector)

③ Connect the tester RX1 to the speaker terminal and if you hear the Chik Chik sound when you touch the GND and output terminal, the speaker is normal.

# Standard Repair Process Detail Technical Manual

Error symptom

D. Function error

Established date

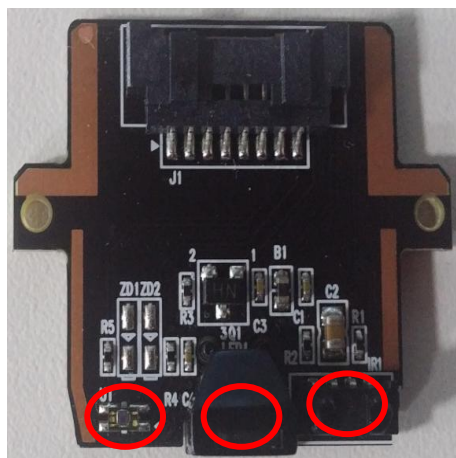
Content

Remote control operation checking method

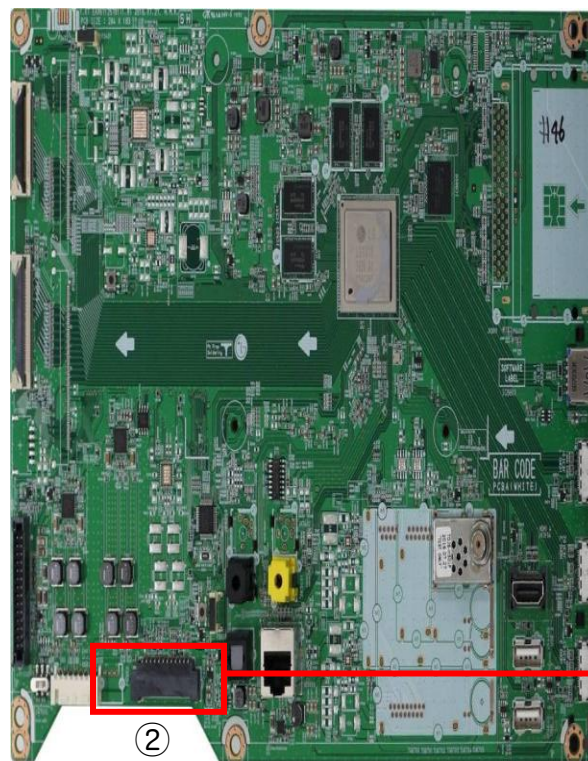
Revised date

A13

## ① IR & EYE Sensor



Eye LED IR



②

③

Pin	Pin name
1	LED_R
2	GND
3	IR
4	3.5V_ST
5	GND
6	GND
7	EYE_SCL
8	KEY2
9	EYE_SDA
10	KEY1
11	
12	GND
13	GND
14	GND
15	WAKEUP_DEVICE
16	BT_WAKEUP_HOST
17	WOL/WIFI_POWER_ON
18	GND
19	3.5V_WIFI
20	WIFI_DP
21	COMBO_RESET
22	WIFI_DM
23	GND
24	3.5V_FIFI
25	GND

### Checking order to check remote control

1. Check IR cable condition between IR & Main board.( Check picture number① and ②)
2. Check the standby 3.5V on the terminal 16 pin (③)
3. AS checking the Pre-Amp(IR LED light) , the power is in ON condition, an Analog Tester needle should move slowly, otherwise, it's defective.

A13

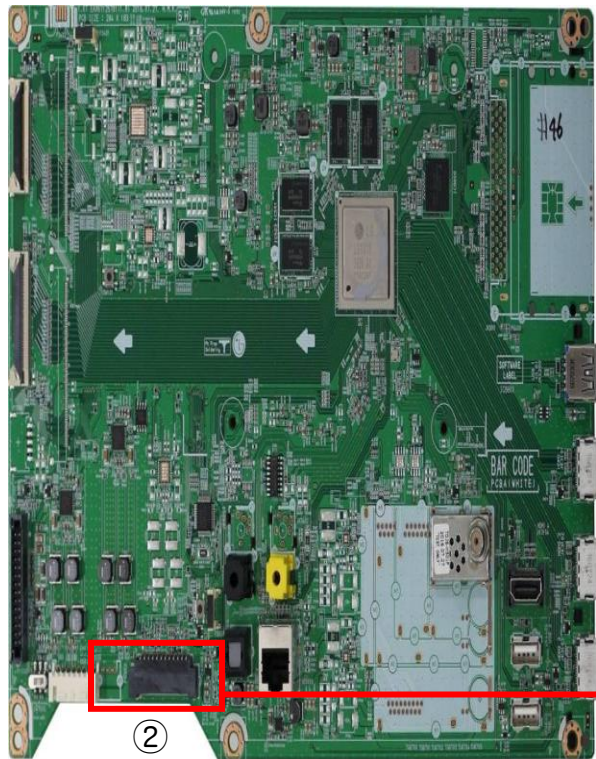
# Standard Repair Process Detail Technical Manual

	Error symptom	D. Function error	Established date		
	Content	Motion Remote operation checking method	Revised date		A14

## ① Wifi & BT Front



## Wifi & BT Rear



Pin	Pin name
1	LED_R
2	GND
3	IR
4	3.5V_ST
5	GND
6	GND
7	EYE_SCL
8	KEY2
9	EYE_SDA
10	KEY1
11	
12	GND
13	GND
14	GND
15	WAKEUP_DEVICE
16	BT_WAKEUP_HOST
17	WOL/WIFI_POWER_ON
18	GND
19	3.5V_WIFI
20	WIFI_DP
21	COMBO_RESET
22	WIFI_DM
23	GND
24	3.5V_WIFI
25	GND

### Checking order to check motion remote/wifi

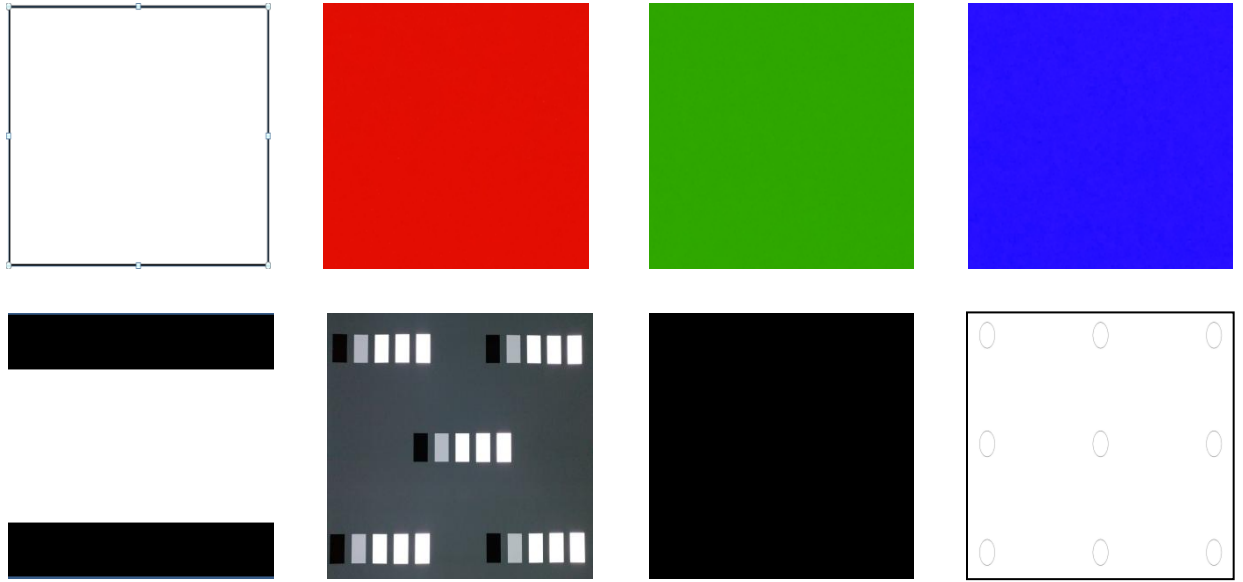
#### Checking order

1. Check BT/Wifi cable condition between BT/Wifi assy & Main board.
2. Check the 3.5V on the terminal 19



# Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Color error	Established date		
	Content	Adjustment Test pattern	Revised date		A15



Press the P-ONLY → HDMI HOT → CH + or -

You can view 11 types of patterns using the CH+ or - key

Checking item : 1. Defective pixel 2. Residual image 3. MODULE error (ADD-BAR,SCAN BAR..)  
4.Video error (Classification of MODULE or Main-B/D!)

**A15**

